

Drinking Water Safety Tips for Small Buildings

- Run the tap for at least two minutes after long periods of stagnation (for instance, after several hours or overnight) before using it for drinking or cooking.
- Occupants who have moved into a new building or have their flat's replumbing works newly completed should run their drinking water taps every morning and night for about 15 minutes in the first three days and run the taps every time for at least two minutes before using the water for drinking or cooking during the same period.
- In the first week of the use of a newly installed water tap, regardless of the duration of stagnation, run the tap for at least two minutes before using it for drinking or cooking.
- Hot water increases the amount of impurities leaching from pipes or fittings. Do not use water from hot water taps for drinking or cooking.
- Strictly follow the manufacturer's instructions on the use and maintenance of domestic water filters/pour-through pitcher filters, including timely replacement of major parts. Please visit WSD's website for more information about domestic water filters (<https://www.wsd.gov.hk/en/faqs/index.html#8>).
- Choose plumbing products approved by the General Acceptance (GA) system of the WSD. Please visit WSD's website for more information about GA products (<https://www.wsd.gov.hk/en/plumbing-engineering/pipes-and-fittings-to-be-used-in-inside-service-or/index.html>).
- All plumbing works using soldering for connecting copper pipes shall have the permission of the Water Authority and shall be carried out by qualified persons such as licensed plumbers.

If discolouration, objectionable taste or odour, or other drinking water quality problems are noticed, flush the tap at its maximum flow for about two minutes to replace the stagnant water with fresh water. Contact WSD via telephone hotline 2824 5000 or email wsdinfo@wsd.gov.hk if the problem persists.