

Register e-Bill for EASY Green life

How to submit a request for a pair of complimentary flow controllers after completion of application?

- 1 You will receive a confirmation email from WSD
- 2 Select the type of flow controller that you want
- 3 The flow controllers will be sent to the mailing address as shown on your water bill by post
- 4 Install the flow controllers into your water taps to save water

Application methods

By internet: http://www.wsd.gov.hk/ebill_service

By telephone: 2824 5000

In person: Customer Enquiry Centres (Address and Service Hours)

http://www.wsd.gov.hk/en/contact_us/in_person/index.html

Water Supplies Department

Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong

Customer Enquiry Hotline: 2824 5000

Email: wsdinfo@wsd.gov.hk

Website: www.wsd.gov.hk

Register for Water Supplies Department's new simplified "e-Bill Service" to receive electronic water bills by email in replacement of paper bills delivered by post. With "e-Bill Service", not only you can manage your water bills with ease, but also help reduce paper consumption, lead a green lifestyle and enjoy a range of value-added services.

- Receive your new bills by email in an instant without postal delay or delivery failure
- Receive email reminder before payment due date to avoid overdue payment
- View your water consumption records of the last two years easily on internet
- Reduce paper consumption and help protect the environment
- Save your space for keeping paper bills
- Every successful applicant of "e-Bill Service" is entitled to receive a pair of complimentary flow controllers for water taps

It's easy to apply for "e-Bill Service" online!

- 1 Go to the website below: http://www.wsd.gov.hk/ebill_service
- 2 Click "Apply for e-Bill service"
- 3 Enter your account number shown on the water bill
- 4 Input the registered customer's name and HKID number / passport number / Business Registration number
- 5 Enter a valid email address for receiving e-Bills
- 6 Click the hyperlink provided in the email issued by WSD for confirmation and activation of the "e-Bill Service"

If all our customers opt for e-Bills, about 120 tonnes of paper can be saved per year, which is equivalent to saving of 2,000 trees!

Water Supplies Department