

主要工作表現指標

Key Performance Indicators

財政年度 Financial Year
(百分比 Percentage)

指標 Indicators	05/06	06/07	07/08
食水水質 (100%符合「世界衛生組織」2004年所定食水水質標準 ¹) Fresh Water Quality (100% complies with WHO Guidelines for Drinking Water Quality (2004))	100	100	100
鹹水水質 (96%符合水務署所定的水質指標 (05/06及06/07為95%)) Salt Water Quality (96% complies with WSD Water Quality Objectives (95% in 05/06 and 06/07))	符合指標 complied with	符合指標 complied with	符合指標 complied with
食水供水水壓 (15至30米) Fresh Water Supply Pressure (15 – 30 metres)	100	100	100
鹹水供水水壓 (15米) Salt Water Supply Pressure (15 metres)	100	100	100

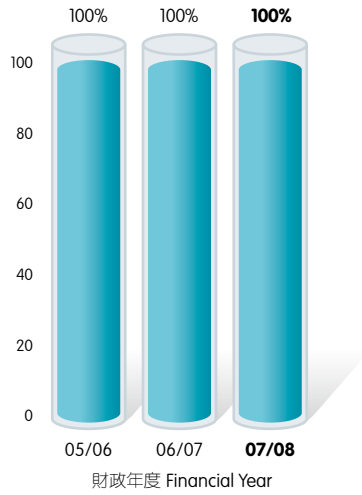
財政年度 Financial Year
(百分比 Percentage)

指標 Indicators	05/06	06/07	07/08
到場處理故障投訴的時間 Response Time for Attendance to Fault Complaints	100	100	100
<ul style="list-style-type: none"> 食水供應故障 (在半天內) Fresh Water Supply Fault (within half a day) 			
<ul style="list-style-type: none"> 其他 (在二十四小時內) Others (within 24 hours) 	100	100	100
經預先安排的暫停供水時段長度 (95%於八小時內) Duration of Planned Suspension of Water Supply (95% within 8 hours)	符合指標 complied with	符合指標 complied with	符合指標 complied with
水錶準確程度 (偏差程度不超過± 3%) Accuracy of Water Meters (inaccuracy not exceeding ± 3%)	92.8	92.8	93.3
初步回覆市民的來信 (十個曆日) Interim Reply to Correspondence from the Public (10 Calendar Days)	94.9	98.2	97.0

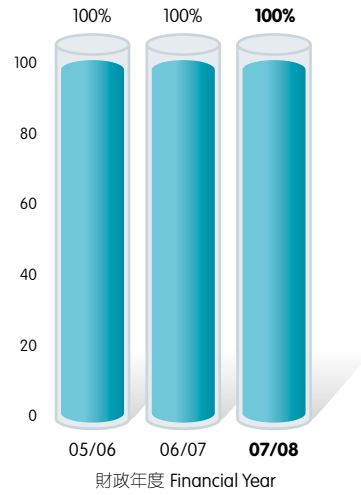
¹ 二零零五/零六年度及二零零六/零七年度指標乃採納「世界衛生組織」1993年所定標準。

¹ The 1993 version of WHO Guidelines was adopted as target in 2005/06 and 2006/07.

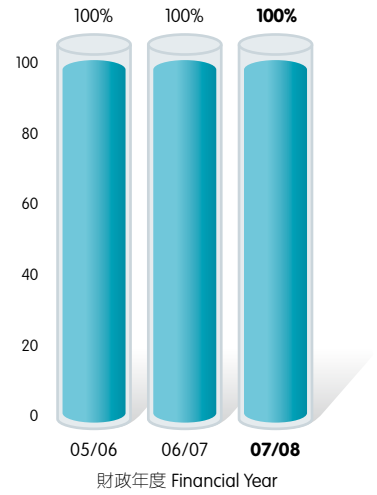
食水水質
Fresh Water Quality



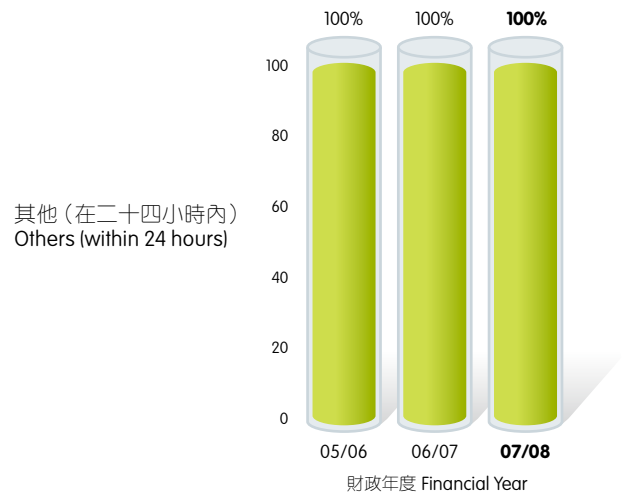
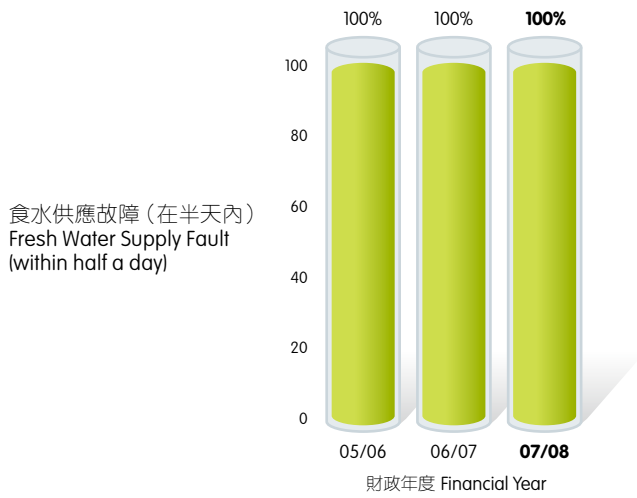
食水供水水壓
Fresh Water Supply Pressure



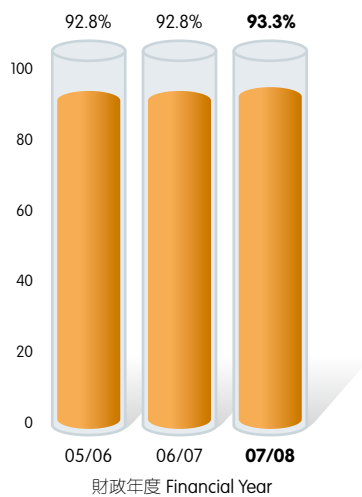
鹹水供水水壓
Salt Water Supply Pressure



到場處理故障投訴的時間
Response Time for Attendance to Fault Complaints



水錶準確程度
Accuracy of Water Meters



初步回覆市民的來信
Interim Reply to Correspondence from the Public

