

附錄及附件

APPENDICES AND ANNEX

水是生命 之源 Water's Life

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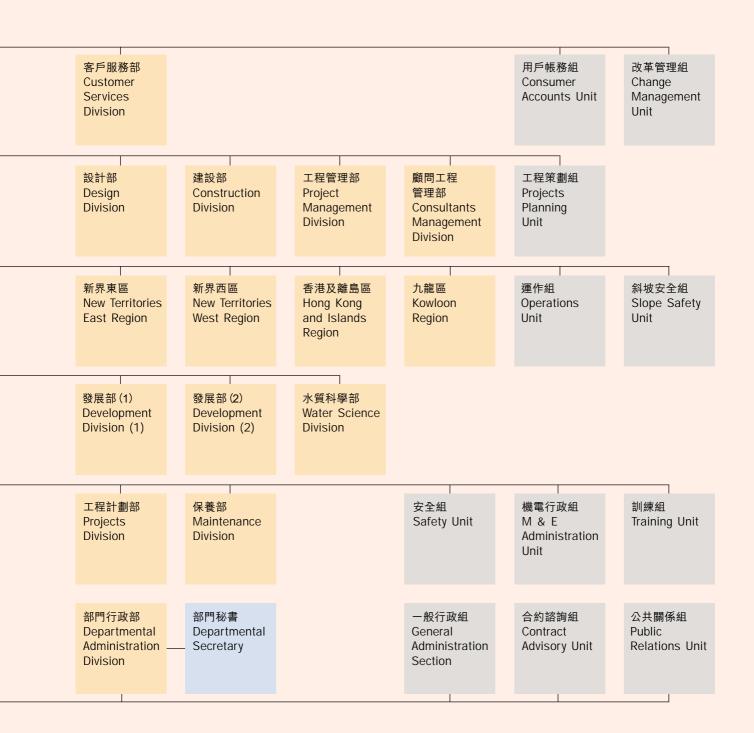
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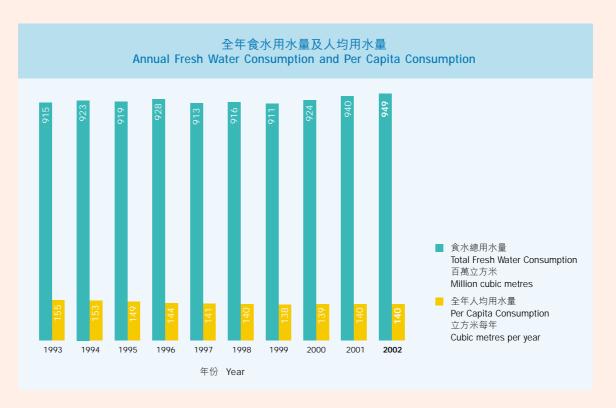


客戶服務科 助理署長 Customer Assistant Services Director Branch 設計及建設科 助理署長 New Works **Assistant** Branch Director 運作科 助理署長 Operations **Assistant** Branch Director 發展科 助理署長 Development Assistant Branch Director 機械及電機科 助理署長 Mechanical **Assistant** and Electrical Director Branch 財務及 助理署長 資訊科技科 **Assistant** Finance and Director Information Technology Branch



附錄 APPENDICES

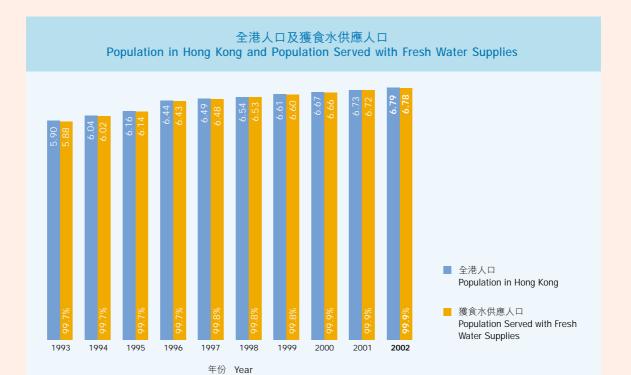
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	客戶查詢及申請服務個案統計數字	
Statistics	on Customer Euquiry and Requests for Service	S

年份 Year	書面查詢/申請 Letter	電話查詢/申請 Telephone	親身查詢/申請 Counter	總數 Total
1995	164,711	303,630	586,472	1,054,813
1996	188,771	343,728	443,007	975,506
1997	232,919	382,121	347,739	962,779
1998	183,252	361,082	328,212	872,546
1999	181,874	366,977	383,451	932,302
2000	166,084	369,288	418,927	954,299
2001	163,301	415,661	423,008	1,001,970
2002	161,246	448,367	390,609	1,000,222

客戶查詢及申請服務個案 Statistics on Customer Euquiry and Requests for Services



附錄 APPENDICES

附錄六 Appendix VI



附錄七 Appendix VII

2002/2003年度各項繳費辦法的統計數字(數目) Statistics on Mode of Payment 2002/2003 (by number)

辦法 Mod e	2002 第二季 2/ Q 2002	2002 第三季 3/0 2002	2002第四季 4/ 0 2002	2003 第一季 1/Q 2003	總數 Total	百份比 Percentage
親身繳費 In-person	282,972	251,340	230,629	216,309	981,250	50.24
郵寄 By post	31,163	26,272	21,977	21,293	100,705	5.16
自動轉帳 Autopay	92,838	72,561	64,770	56,766	286,935	14.69
繳費聆 PPS	109,231	97,060	81,723	78,097	366,111	18.74
銀行自動櫃員機 ATM+JETCO	52,336	39,628	33,457	30,846	156,267	8.00
網上繳費 * Internet*	19,244	15,065	13,990	13,642	61,941	3.17
總數 Total	587,784	501,926	446,546	416,953	1,953,209	100.00

^{*}透過互聯網繳費辦法,包括繳費聆,以及香港匯豐銀行、恒生銀行及銀通聯線會員銀行提供的繳費易服務。

^{*} Payment through Internet include PPS on Internet and Internet bill payment services provided by HSBC, Hang Seng Bank and JETCO-online members banks.

附錄八 Appendix VIII

水費 Water Charges

除遠洋輪船用水外,下列水費收費率均由一九九五年二月開始實施(現時的遠洋輪船用水收費率於一九九六年七月生效)。 The following water rates have been in effect since February 1995 except the rate for Ocean-going shipping purposes which was effective from July 1996.

種類 Category	用水量 Consumption	港幣 HK\$ (每立方米) (Per cubic metre)
住宅用水 Domestic Use	每四個月用水量 Cubic metres every 4 months	每四個月收費率 Rate for every 4 months
第一級 First Tier	為首的12立方米 First 12 cubic metres	免費 FREE
第二級 Second Tier	繼後的 31 立方米 Next 31 cubic metres	\$4.16
第三級 Third Tier	再繼後的 19 立方米 Next 19 cubic metres	\$6.45
第四級 Fourth Tier	其餘 For the remainder	\$9.05
非往宅用水 Non-Domestic Use		
商業 Trade		\$4.58
建築 Construction		\$7.11
遠洋船 Ocean-going Shipping		\$10.93
非遠洋船 Non-Ocean-going Shipping		\$4.58
沖廁用淡水 Fresh Water for Flushing	每四個月用水量 Cubic metres every 4 months	每四個月收費率 Rate for every 4 months
第一級 First Tier	為首的 30 立方米 First 30 cubic metres	免費 FREE
第二級 Second Tier	其餘 For the remainder	\$4.58
沖廁用海水 Sea Water for Flushing		免費 FREE

附件一 Annex I

水務署刊物目錄

除另有註明外,以下刊物均可在水務署 網頁瀏覽及備有中英文版本。

English and Chinese except where indicated.

LIST OF WSD PUBLICATIONS AVAILABLE TO

All publications are available on the WSD homepage and in both

刊物

可在網上「政府書店」購買的刊物

- 香港水務設施規例及條例
- 香港水務

小冊子及單張

在各客戶諮詢中心免費派發的小冊 子及單張

- 緊記僱用持牌水喉匠
- 清洗食水貯水箱指引
- 淨水器/濾水器的使用
- 正確使用大廈消防喉
- 如何申請供水
- 安裝家庭用貯水式電熱水器須知
- 私人屋邨/樓宇的供水問題及屋內 水管的維修保養
- 服務承諾
- 水務簡訊
- 用戶指南
- 釣魚樂
- 食水系統優質維修認可計劃簡介
- 食水系統維修指引
- 水錶測試實驗所
- 耗水量偏高用戶須知
- 住宅用水水費如何計算
- 香港的食水處理及水質控制

PUBLICATIONS

THE PUBLIC

Available at the online Government Bookstore

- Waterworks Ordinance and Regulations
- Hong Kong's Water

PAMPHLETS/LEAFLETS/BOOKLETS

Available free at all Customer Enquiry Centres

- **Employment of Licensed Plumbers**
- A Guide to Cleansing of Fresh Water Storage Tanks
- The Use of Water Purifiers/Filters by Consumers
- Proper Use of Fire Fighting Hose Reels in Buildings
- How to Apply for Water Supply
- Installation of Electric Thermal Storage Type Water Heater for Domestic Purpose
- Maintenance of Internal Plumbing in Private Housing Estates/ **Buildings**
- Performance Pledge
- Waterlink
- Consumer Guide Book
- Fun of Fishing
- Fresh Water Plumbing Quality Maintenance Recognition Scheme Brief Introduction
- Fresh Water Plumbing Maintenance Guide
- Meter Testing Laboratory
- Advice for Consumers on High Consumption
- How are your domestic water charges calculated?
- Water Treatment and Quality Control in Hong Kong

可供書面或在水務署總部索取的 小冊子及單張

- 水務便覽
- 凹頭濾水廠
- 沙田濾水廠
- 馬鞍山濾水廠
- 北港濾水廠
- 牛潭尾濾水廠
- 香港便覽-水務、電力及煤氣供應
- 沖廁用水嚴禁作其他用途 (警告字樣標貼紙)*
- 消防用水嚴禁作其他用途 (警告字樣標貼紙)*
- 《珍惜每點滴》標貼*
- 《食水珍貴,切勿浪費》海報*
- 《食水系統優質維修認可計劃》海報*
- 《Proper Protection of Water Mains》 海報*(只備英文版)
- 《水塘游泳 危機處處》海報*
- 水務署年報2001-2002
- 水務署年報2000-2001
- 水務署年報1999-2000
- 水務署年報1998-1999
- 水務署年報1997-1998*
- 水務署年報1996-1997*
- * 尚未可在水務署網頁瀏覽。

Available upon request or available at WSD HQs

- **Key Facts**
- Au Tau Water Treatment Works
- Sha Tin Water Treatment Works
- Ma On Shan Water Treatment Works
- Pak Kong Water Treatment Works
- Ngau Tam Mei Water Treatment Works
- Hong Kong: The Facts (Water, Power and Gas Supplies)
- Warning Sticker Misuse of Flushing Water*
- Warning Sticker Misuse of Fire Services Water*
- Sticker on "Treasure Every Drop" *
- Poster on "Water is Precious, Don't Waste It!" *
- Poster on "Fresh Water Plumbing Quality Maintenance Recognition Scheme"*
- Poster on "Proper Protection of Water Mains" *
- Poster on "Swimming in Reservoirs is Dangerous" *
- WSD Annual Report 2001 2002
- WSD Annual Report 2000 2001
- WSD Annual Report 1999 2000
- WSD Annual Report 1998 1999
- WSD Annual Report 1997 1998*
- WSD Annual Report 1996 1997*
- * Not yet available on WSD homepage.

只可在水務署網頁下載的刊物

- 樓宇內部供水設備防銹蝕喉管物料 - 一般資料
- 樓宇內部供水設備防銹蝕喉管物料 - 安裝須知
- 香港水務標準規格一樓宇內水管裝置 適用
- 持牌水喉匠及認可人士之水務署通告
- Handbook on Plumbing Installation for Buildings (只備英文版)
- 如何防止損毀水管
- 水管附近挖掘指引
- 水務署標準圖則

Available on WSD homepage only

- General Information on the Use of Different Types of Corrosion Resistant Pipe Materials as Inside Service in Buildings
- Installation Notes of Different Types of Corrosion Resistant Pipe Materials as Inside Service in Buildings
- Hong Kong Waterworks Standard Requirements for Plumbing Installation in Buildings
- WSD Circular Letters Issued to Licensed Plumbers and **Authorized Persons**
- Handbook on Plumbing Installation for Buildings
- How to Prevent Damage to Water Mains
- Guidelines for Excavation Near Water Mains
- WSD Standard Drawings

附件二 Annex II

客戶諮詢中心

港島

■ 灣仔客戶諮詢中心 灣仔告士打道7號入境事務大樓一樓

九龍

■ 旺角客戶諮詢中心 旺角洗衣街128號地下

新界

- 大埔客戶諮詢中心 大埔汀角路1號大埔政府合署五樓
- 沙田客戶諮詢中心 沙田上禾輋路1號沙田政府合署三樓
- 荃灣客戶諮詢中心 葵涌興芳路166至174號 葵興政府合署六樓
- 屯門客戶諮詢中心 屯門屯喜路1號屯門政府合署七樓

CUSTOMER ENQUIRY CENTRES

Hong Kong

 Wan Chai Customer Enquiry Centre 1/F Immigration Tower, 7 Gloucester Road, Wan Chai

Kowloon

 Mong Kok Customer Enquiry Centre G/F 128 Sai Yee Street, Mong Kok

New Territories

- Tai Po Customer Enquiry Centre 4/F Tai Po Government Offices, Ting Kok Road, Tai Po Market
- Sha Tin Customer Enquiry Centre 3/F Sha Tin Government Offices, 1 Sheung Wo Che Road, Sha Tin
- Tsuen Wan Customer Enquiry Centre 5/F Kwai Hing Government Offices 166-174 Hing Fong Road, Kwai Chung
- Tuen Mun Customer Enquiry Centre 7/F Tuen Mun Government Offices, 1 Tuen Hei Road, Tuen Mun

附件三 Annex III

二零零二年四月至二零零三年三月之食水水質 DRINKING WATER QUALITY FOR THE PERIOD APRIL 2002 - MARCH 2003

甲、 微生物數量

Part A. Microbiological quality

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	M	監測結果 onitoring Dat	a
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
總大陽桿菌群 Total Coliforms	數量/100毫升 no. per 100 mL	0	V	0	0	0
埃希氏桿菌 E. coli	數量/100毫升 no. per 100 mL	0	V	0	0	0
隱孢子蟲 Cryptosporidium	卵囊數量/公升 no. of oocyst per L	-	-	0.00	0.00	0.00
賈第蟲 Giardia	孢囊數量/公升 no. of cyst per L	-	-	0.00	0.00	0.00

乙、 列於世界衛生組織在一九九三年所制定之食水水質指引中對健康有影響之化學物質 Part B. Chemicals of health significance as described by World Health Organization (WHO) Guidelines for Drinking-water Quality 1993

項目 Parameter	單位 Unit	世衛指引值 WHO Guideline Value	遵檢 Compliance		監測結果 onitoring Dat	
				平均值 Average	最低值 Minimum	最高值 Maximum
銻 Antimony	毫克/公升 mg/L	0.005 (P)	•	<0.001	<0.001	<0.001
砷 Arsenic	毫克/公升 mg/L	0.01 (P)	~	<0.001	<0.001	0.002
鋇 Barium	毫克/公升 mg/L	0.7	•	0.014	0.003	0.032
硼 Boron	毫克/公升 mg/L	0.3	•	0.03	<0.02	0.06
鎘 Cadmium	毫克/公升 mg/L	0.003	•	<0.001	<0.001	<0.001
鉻 Chromium	毫克/公升 mg/L	0.05 (P)	•	<0.002	<0.002	<0.002
銅 Copper	毫克/公升 mg/L	2 (P)	•	0.003	<0.003	0.045
氰化物 Cyanide	毫克/公升 mg/L	0.07	~	<0.01	<0.01	<0.01
氟化物 Fluoride	毫克/公升 mg/L	1.5	~	0.49	<0.10	0.87
鉛 Lead	毫克/公升 mg/L	0.01	~	<0.003	<0.003	<0.003
錳 Manganese	毫克/公升 mg/L	0.5 (P)	~	<0.01	<0.01	0.08
汞 (總) Mercury (total)	毫克/公升 mg/L	0.001	V	<0.00005	<0.00005	<0.00005
鉬 Molybdenum	毫克/公升 mg/L	0.07	~	0.0015	<0.0004	0.0042
鎳 Nickel	毫克/公升 mg/L	0.02	~	0.006	<0.001	0.016

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	М	監測結果 onitoring Dat	a
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
硝酸鹽 (以 NO ₃ 計) Nitrate (as NO ₃)	毫克/公升 mg/L	50	•	13	<2.5	38
亞硝酸鹽 (以 NO ₂ ⁻ 計) Nitrite (as NO ₂ ⁻)	毫克/公升 mg/L	3 (P)	•	<0.004	<0.004	0.010
硒 Selenium	毫克/公升 mg/L	0.01	•	<0.001	<0.001	<0.001
四氯化碳 Carbon tetrachloride	微克/公升 µg/L	2	~	<0.50	<0.50	0.68
二氯甲烷 Dichloromethane	微克/公升 µg/L	20	V	<5.0	<5.0	<5.0
1,2-二氯乙烷 1,2-Dichloroethane	微克/公升 µg/L	30	V	<7.5	<7.5	<7.5
1,1,1-三氯乙烷 1,1,1-Trichloroethane	微克/公升 µg/L	2000 (P)	V	<500	<500	<500
氯乙烯 Vinyl chloride	微克/公升 µg/L	5	V	<1.2	<1.2	<1.2
1,1-二氯乙烯 1,1-Dichloroethene	微克/公升 µg/L	30	V	<7.5	<7.5	<7.5
1,2-二氯乙烯 1,2-Dichloroethene	微克/公升 µg/L	50	V	<12	<12	<12
三氯乙烯 Trichloroethene	微克/公升 µg/L	70 (P)	V	<18	<18	<18
四氯乙烯 Tetrachloroethene	微克/公升 µg/L	40	V	<10	<10	<10
苯 Benzene	微克/公升 µg/L	10	V	<2.5	<2.5	<2.5
甲苯 Toluene	微克/公升 µg/L	700	V	<175	<175	<175

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	M	監測結果 onitoring Data	
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
二甲苯 Xylenes	微克/公升 µg/L	500	~	<125	<125	<125
苯乙烷 Ethylbenzene	微克/公升 µg/L	300	~	<75	<75	<75
苯乙烯 Styrene	微克/公升 µg/L	20	~	<5.0	<5.0	<5.0
苯并(a)芘 Benzo(a)pyrene	微克/公升 µg/L	0.7	•	<0.18	<0.18	<0.18
氯苯 Monochlorobenzene	微克/公升 µg/L	300	•	<75	<75	<75
1,2-二氯苯 1,2-Dichlorobenzene	微克/公升 µg/L	1000	•	<250	<250	<250
1,4-二氯苯 1,4-Dichlorobenzene	微克/公升 µg/L	300	•	<75	<75	<75
三氯苯(總) Trichlorobenzenes (total)	微克/公升 µg/L	20	•	<5.0	<5.0	<5.0
己二酸雙-2-乙基己酯 Di(2-ethylhexyl)adipate	微克/公升 µg/L	80	•	<20	<20	<20
苯二甲酸雙-2-乙基己酯 Di(2-ethylhexyl) phthalate	微克/公升 µg/L	8	•	<2	<2	<2
丙烯酰胺 Acrylamide	微克/公升 µg/L	0.5	~	<0.4	<0.4	<0.4
表氯醇 Epichlorohydrin	微克/公升 µg/L	0.4 (P)	~	<0.4	<0.4	<0.4
六氯丁二烯 Hexachlorobutadiene	微克/公升 µg/L	0.6	~	<0.15	<0.15	<0.15
乙二胺四乙酸 Edetic acid (EDTA)	微克/公升 µg/L	200 (P)	~	<50	<50	<50
次氮基三乙酸 Nitrilotriacetic acid	微克/公升 µg/L	200	~	<50	<50	<50

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	М	監測結果 onitoring Dat	a
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
三丁基氧化錫 Tributyltin oxide	微克/公升 µg/L	2	•	<0.5	<0.5	<0.5
草不綠 Alachlor	微克/公升 µg/L	20	•	<5.0	<5.0	<5.0
丁醛肟威 Aldicarb	微克/公升 µg/L	10	•	<2.5	<2.5	<2.5
艾氏劑/狄氏劑 Aldrin/Dieldrin	微克/公升 µg/L	0.03	•	<0.008	<0.008	<0.008
阿特拉津 Atrazine	微克/公升 µg/L	2	~	<0.50	<0.50	<0.50
滅草松 Bentazon	微克/公升 µg/L	30	•	<7.5	<7.5	<7.5
好年冬 Carbofuran	微克/公升 µg/L	5	~	<1.2	<1.2	<1.2
氯丹 Chlordane	微克/公升 µg/L	0.2	•	<0.050	<0.050	<0.050
3-(3-氯·對·甲苯)-1,1- 二甲脲 Chlorotoluron	微克/公升 µg/L	30	•	<7.5	<7.5	<7.5
滴滴涕 DDT	微克/公升 µg/L	2	•	<0.50	<0.50	<0.50
1,2-二溴-3-氯丙烷 1,2-Dibromo-3- chloropropane	微克/公升 µg/L	1	V	<0.25	<0.25	<0.25
2,4-二氯苯氧基乙酸 2,4-D	微克/公升 µg/L	30	V	<7.5	<7.5	<7.5
1,2-二氯丙烷 1,2-Dichloropropane	微克/公升 µg/L	20 (P)	~	<5.0	<5.0	<5.0
1,3-二氯丙烯 1,3-Dichloropropene	微克/公升 µg/L	20	~	<5.0	<5.0	<5.0

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	監測結果 Monitoring Data		
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
七氯/七氯環氧化物 Heptachlor/ Heptachlor epoxide	微克/公升 µg/L	0.03	V	<0.008	<0.008	<0.008
六氯苯 Hexachlorobenzene	微克/公升 µg/L	1	•	<0.25	<0.25	<0.25
3-(對- 異丙苯基)-1,1- 二甲脲 Isoproturon	微克/公升 µg/L	9	•	<2.2	<2.2	<2.2
六氯化苯 Lindane	微克/公升 µg/L	2	•	<0.50	<0.50	<0.50
2-甲基-4-氯苯氧乙酸 MCPA	微克/公升 μg/L	2	•	<2.0	<2.0	<2.0
甲氧氯 Methoxychlor	微克/公升 μg/L	20	~	<5.0	<5.0	<5.0
乙基丙草安 Metolachlor	微克/公升 µg/L	10	V	<2.5	<2.5	<2.5
禾大壯 Molinate	微克/公升 μg/L	6	~	<1.5	<1.5	<1.5
二甲戊樂靈 Pendimethalin	微克/公升 µg/L	20	V	<5.0	<5.0	<5.0
五氯苯酚 Pentachlorophenol	微克/公升 µg/L	9 (P)	V	<2.2	<2.2	<2.2
二氯苯醚菊酯 Permethrin	微克/公升 µg/L	20	V	<5.0	<5.0	<5.0
敵稗 Propanil	微克/公升 µg/L	20	V	<5.0	<5.0	<5.0
達草止 Pyridate	微克/公升 µg/L	100	V	<25	<25	<25
西瑪三嗪 Simazine	微克/公升 µg/L	2	V	<0.50	<0.50	<0.50

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	監測結果 Monitoring Data		
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
茄科靈 Trifluralin	微克/公升 µg/L	20	V	<5.0	<5.0	<5.0
4·(2,4·二氯苯氧基) 丁酸 2,4·DB	微克/公升 µg/L	90	•	<22	<22	<22
2-(2,4-二氯苯氧基) 丙酸 Dichlorprop (or 2,4-DP)	微克/公升 µg/L	100	V	<25	<25	<25
2-(2,4,5-三氯苯氧基) 丙酸 Fenoprop (or 2,4,5-TP)	微克/公升 µg/L	9	•	<2.2	<2.2	<2.2
2-(4-氯苯氧基-2-甲基) 丙酸 Mecoprop (or MCPP)	微克/公升 µg/L	10	V	<2.5	<2.5	<2.5
2,4,5-三氯苯氧基乙酸 2,4,5-T	微克/公升 µg/L	9	V	<2.2	<2.2	<2.2
氯胺 Monochloramine	毫克/公升 mg/L	3	V	<1.0	<1.0	<1.0
氯 Chlorine	毫克/公升 mg/L	5	•	0.6	<0.1	3.0
溴酸鹽 Bromate	微克/公升 µg/L	25 (P)	•	<15	<15	<15
亞氯酸鹽 Chlorite	微克/公升 µg/L	200 (P)	•	<50	<50	<50
2,4,6-三氯酚 2,4,6-Trichlorophenol	微克/公升 µg/L	200	V	<50	<50	<50
甲醛 Formaldehyde	微克/公升 µg/L	900	V	<225	<225	<225
溴仿 Bromoform	微克/公升 µg/L	100	V	<25	<25	<25
二溴氯甲烷 Dibromochloromethane	微克/公升 µg/L	100	~	<25	<25	<25

項目 Parameter	單位 Unit	世衛指引值 WHO	遵檢 Compliance	M	監測結果 onitoring Dat	a
		Guideline Value		平均值 Average	最低值 Minimum	最高值 Maximum
溴二氯甲烷 Bromodichloromethane	微克/公升 µg/L	60	•	<15	<15	20
氯仿;哥羅芳 Chloroform	微克/公升 µg/L	200	•	<50	<50	103
二氯乙酸 Dichloroacetic acid	微克/公升 μg/L	50 (P)	•	17	<12	62
三氯乙酸 Trichloroacetic acid	微克/公升 µg/L	100 (P)	•	<25	<25	72
三氯乙醛 Chloral hydrate	微克/公升 µg/L	10 (P)	•	9.2	<2.5	34
二氯乙腈 Dichloroacetonitrile	微克/公升 µg/L	90 (P)	V	<22	<22	<22
二溴乙腈 Dibromoacetonitrile	微克/公升 µg/L	100 (P)	V	<25	<25	<25
三氯乙腈 Trichloroacetonitrile	微克/公升 μg/L	1 (P)	V	<0.25	<0.25	<0.25
氯化氰(以 CN 計) Cyanogen chloride (as CN)	毫克/公升 mg/L	0.07	~	<0.02	<0.02	<0.02

註釋:

- 一、 以上是食水水質摘要報告。
- 二、各數值是水務署水質科學部依據品質保 証計劃之要求而計算及整理。
- 三、(P) 臨時指引值。 四、< 低於
- 五、 水務署對每個重金屬及微量有機化合物 項目進行了100 - 300個樣本分析。

Note:

- (1) This is a summary report on drinking water quality.
- (2) All values are compiled in accordance with requirements stipulated by the current quality assurance protocol of the Water Science Division of Water Supplies Department.
- (3) (P) Provisional guideline value
- (4) < smaller than
- (5) For heavy metals and trace organics, 100-300 samples per parameter have been analysed.

丙、 公眾經常詢問之項目

Part C. Parameters commonly requested by public

項目 Parameter	單位 Unit	N	監測結果 Ionitoring Da	ata
		平均值 Average	最低值 Minimum	最高值 Maximum
pH 值	рН	8.2	6.4	9.5
色度 Colour	Hazen unit	<5	<5	5
混濁度 Turbidity	NTU	0.4	<0.1	3.0
導電率(水溫25℃時) Conductivity at 25℃	μS/cm	220	43	420
溫度 Temperature	°C	24	14	32
游離殘餘氯 Free residual chlorine	毫克/公升 mg/L	0.6	<0.1	3.0
總鹼度(以 CaCO ₃ 計) Total alkalinity (as CaCO ₃)	毫克/公升 mg/L	29	3	82
總硬度(以 CaCO ₃ 計) Total hardness (as CaCO ₃)	毫克/公升 mg/L	52	7	140
鈣 Calcium	毫克/公升 mg/L	18	2	45
鎂 Magnesium	毫克/公升 mg/L	1.7	0.36	3.3
氯化物 Chlorides	毫克/公升 mg/L	19	<5	58
硫酸鹽 Sulphates	毫克/公升 mg/L	18	<5	40
正磷酸鹽(以 PO4 計) Ortho-phosphates (as PO4)	毫克/公升 mg/L	0.04	<0.01	0.31
氟化物 Fluoride	毫克/公升 mg/L	0.49	<0.10	0.87
鐵 Iron	毫克/公升 mg/L	<0.01	<0.01	0.10
錳 Manganese	毫克/公升 mg/L	<0.01	<0.01	0.08
鋁 Aluminium	毫克/公升 mg/L	0.03	<0.01	0.52
二氧化硅(以 SiO ₂ 計) Silica (as SiO ₂)	毫克/公升 mg/L	10	3.9	15

註釋:

- 一、 以上是食水水質摘要報告。
- 二、各數值是水務署水質科學部依據品質保 証計劃之要求而計算及整理。
- 三、 < 一 低於

Note:

- (1) This is a summary report on drinking water quality.
- (2) All values are compiled in accordance with requirements stipulated by the current quality assurance protocol of the Water Science Division of Water Supplies Department.
- (3) < smaller than

附件四 Annex IV

水務監督-經營帳目 WATER AUTHORITY - OPERATING ACCOUNTS

截至二〇〇三年三月三十一日止的財政年度 FOR THE YEAR ENDED 31 MARCH 2003

二〇〇三年度回顧

工作方面

■ 用水量上升1.4% 至6.01億立方米。

財務表現

- 收入下降0.2%。
- 開支下降0.1%。
- 營運虧損由二○○二年度的7.814億元 略為增至二〇〇三年度的7.862億元。
- 按固定資產平均淨值計算的回報率為 Return on Average Net Fixed Assets is -2.6%. -2.6% •

REVIEW OF THE YEAR 2003

ACTIVITIES

Water consumption increased by 1.4% to 601 million cubic metres.

FINANCIAL PERFORMANCE

- Revenue decreased by 0.2%.
- Expenditure decreased by 0.1%.
- Operating results slightly worsened from a deficit of \$781.4 million in 2002 to a deficit of \$786.2 million in 2003.

經營帳目 **OPERATING ACCOUNT**

截至二〇〇三年三月三十一日止的財政年度 FOR THE YEAR ENDED 31 MARCH 2003

		註 Note	2003 百萬元 \$Million	2002 百萬元 \$Million
收入	Revenue	2	5,699.2	5,709.7
開支	Expenditure	3	6,485.4	6,491.1
税前經營虧損	Operating deficit before taxation		(786.2)	(781.4)
税項	Taxation	1(e) & 4	0.0	0.0
税後經營虧損	Operating deficit after taxation	1(h)	(786.2)	(781.4)

附註為這帳目的一部分。

The annexed notes form part of these accounts.

衡量財務表現的指標 FINANCIAL PERFORMANCE MEASURES

截至二〇〇三年三月三十一日止的財政年度 FOR THE YEAR ENDED 31 MARCH 2003

		註 Note	2003 百萬元 \$Million	2002 百萬元 \$Million
固定資產平均淨值	Average net fixed assets (ANFA)	1(g) & 5	30,615.7	29,245.2
實際回報額	Actual return		(786.2)	(781.4)
目標回報額	Target return		1,990.0	1,900.9
按固定資產平均 淨值計算的實際回報率	Actual return as % of ANFA	1(f)	(2.6%)	(2.7%)
按固定資產平均 淨值計算的目標回報率	Target return as % of ANFA		6.5%	6.5%

資產負債表 BALANCE SHEET

二〇〇三年三月三十一日結算 AS AT 31 MARCH 2003

		註 Note	2003 百萬元 \$Million	2002 百萬元 \$Million
可動用淨資產	NET ASSETS EMPLOYED			
固定資產	Fixed assets	1(b), 1(c) & 5	31,145.1	30,086.3
預付水費	Advance payment of water charges	6	687.9	863.7
流動資產	Current assets	1(d) & 7	1,598.4	1,642.7
流動負債	Current liabilities	8	(1,563.5)	(1,609.0)
流動資產淨值	Net current assets		34.9	33.7
政府貸款	Government loan	6	(687.9)	(863.7)
			31,180.0	30,120.0
財政來源	FINANCED BY			
公共資本帳目	Public capital account	1(h) & 9	31,180.0	30,120.0

附註為這帳目的一部分。

The annexed notes form part of these accounts.

帳目附註 NOTES ON THE ACCOUNTS

1.會計政策

(a) 會計基礎

此帳目是根據歷史成本基礎來制定, 並略加修訂以包括若干資產估值及名 義的收支。

(b) 固定資產

- (i) 除政府收回的土地外,固定資產 不包括水務設施和集水區位處的 土地。至於政府收回的土地,其 收回成本會包括在有關的工程成 本內。
- (ii) 至於工程項目,成本包括實際直 接開支,和施工期間有關設計、 規劃和監督等的員工費用。
- (iii) 所有其他固定資產,均以其購置 成本列出。

(c) 折舊

折舊是根據資產原值減去使用期末的 剩餘值,採用直線攤銷法按其預計使 用年期分期註銷。每年折舊率為:

隧道、堤壩、收回土地

及造林等	1%
土木工程	2%
喉管 一淡水	2%
一鹹水	5%
機電工程、機器及設備	4%
水錶	6.66%
車輛	10%-20%

^{*}以往的折舊率為4%

1. ACCOUNTING POLICIES

(a) BASIS OF ACCOUNTING

The accounts have been prepared on the historical cost basis of accounting modified to include the valuation of certain assets and notional receipts and payments.

(b) FIXED ASSETS

- (i) No cost is included for land which is occupied by installations or sterilised by catchment areas except that, where it has been resumed, the cost of resumption has been included in the capital cost of the project concerned.
- (ii) For capital projects, the costs include the actual direct expenditure, and staff costs for design, planning and supervision during the construction period.
- (iii) All other fixed assets are stated at their costs of acquisition.

(c) DEPRECIATION

Depreciation is provided on a straight-line basis calculated to write off the cost of assets less residual value over their estimated useful lives. The annual rates of depreciation used are:-

Tunnels, dams, resumption and afforestation, etc.	1%
Civil engineering works	2%
Water mains - fresh	2%
- salt	5%
Mechanical/electrical works, plant and machinery	4%
Meters	6.66%*
Motor vehicles 10%	6 – 20%

^{*}Previously provided at 4%

(d) 存貨

存貨是按成本值和可變賣淨值兩者中 較低者計算。

(e) 税項

由於水務監督於本年度沒有應評稅利 潤,因此無需在帳目上設名義利得 稅。至於與固定資產折舊免稅額有關 的重大課稅時差,除非在可預見的將 來不會形成稅項負擔,否則該等時差 均已作出遞延稅項準備。

(f) 按固定資產平均淨值計算的實際 回報率

按經營盈利或虧損與固定資產平均淨值的比率計算。

(g) 固定資產平均淨值

這淨值是指總固定資產值減去累積 折舊在期初及期末兩項數值的簡單 平均數。

(h) 盈利及股息

由於水務監督沒有獨立的法定身分, 其財政資源為政府一般收入的一部 分。所有盈利及虧損均會於公共資本 中調節。

(d) STOCK

Stock is valued at the lower of cost and net realisable value.

(e) TAXATION

Notional profits tax has not been provided in the accounts as the Authority has no assessable profits for the year. Provision is made for deferred tax in respect of all material timing differences attributable to accelerated depreciation allowances on fixed assets except where it is considered that no liability will crystallise in the foreseeable future.

(f) ACTUAL RETURN ON ANFA

This is calculated as a percentage of operating surplus/deficit to average net fixed assets (ANFA).

(g) AVERAGE NET FIXED ASSETS

The average net fixed assets (ANFA) represents the simple average of the opening and closing value of total fixed assets less aggregate depreciation.

(h) SURPLUS AND DIVIDEND

Since the Water Authority does not have a separate legal identity, its financial resources form part of the General Revenue. All surpluses and deficits are deemed to adjust the Public Capital of the Authority.

2. 收入

2. REVENUE

2. 10.7	Z. KEVENOE		
		2003 百萬元 \$Million	2002 百萬元 \$Million
	Chargeable supplies	1,565.6	2,282.5
差餉的津貼	Contribution from rates	1,337.6	1,907.8
政府對寬免計劃的津貼	Contribution from Government on concessions	1,733.7	482.9
政府為用戶提供免費用水 的津貼	Contribution from Government on free allowance to consumers	847.6	812.7
政府樓宇用水	Supplies to Government establishments	148.5	143.6
收費、牌照及可收回支出 的工程	Fees, licences and reimbursable works	44.6	44.1
存款利息	Interest from deposits	21.6	36.1
		5,699.2	5,709.7

政府對寬免計劃的津貼,是為彌 補二〇〇二年財政預算案所公布 的水費及差餉寬免措施所引致的 差額。

The contribution from Government on concessions is to cover the shortfall in chargeable supplies and contribution from rates resulting from the concessions as announced in the 2002 Budget Speech.

3. 開支

3. EXPENDITURE

		2003 百萬元 \$Million	2002 百萬元 \$Million
員工支出	Staff costs	1,472.5	1,747.0
經營及行政支出	Operating and administration expenses	1,674.0	1,484.8
從廣東大量購買淡水支出	Bulk purchase of water from Guangdong	2,476.3	2,445.5
折舊	Depreciation	794.5	731.2
政府貸款利息	Interest on Government loan	68.1	82.6
		6,485.4	6,491.1

4. 税項	4. TAXATION	2003 百萬元 \$Million	2002 百萬元 \$Million
名義利得税	Notional profits tax charge for the year	0.0	0.0
與固定資產折舊免税額有關的課税時差,其不需入帳的遞延稅項按現行稅率17.5%(2001-02: 16%)估計為	The unprovided deferred tax, which relates to timing differences arising from depreciation allowances on fixed assets, at the prevailing tax rate of 17.5% (2001-02: 16%) is approximately	-175.6	-53.7

5. 固定資產

5. FIXED ASSETS

		堤霸及 其他工程 Dams & Other Works	樓宇、 過濾器、 喉管等 Buildings, Filters, Mains, etc.	機器及 設備 Plant and Machinery	設施	大欖涌 Tai Lam Chung	石壁 Shek Pik	船灣 淡水湖 Plover Cove	萬宜 水庫 High Island	水錶 Meters	車輛 Motor Vehicles C	建造中 的資產 Assets Under construction	總額 Total
成本或估值	Cost or Valuation	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million	百萬元 \$Million
二〇〇二年四月一日	At 1 April 2002	120.0	24,219.0	179.8	3,499.3	132.8	285.9	702.0	1,661.2	317.1	49.4	5,470.5	36,637.0
添置	Additions	-	7.3	13.0	-	-	-	-	-	27.3	5.5	1,923.4	1,976.5
轉撥	Transfers	-	872.3	-	242.5	-	-	-	-	-	-	(1,114.8)	0.0
處置/註銷	Disposals/Write of	-	(127.5)	(15.2)	(2.9)	-	-	-	-	(24.1)	(4.6)	-	(174.3)
二〇〇三年 三月三十一日	At 31 March 2003	120.0	24,971.1	177.6	3,738.9	132.8	285.9	702.0	1,661.2	320.3	50.3	6,279.1	38,439.2
累積折舊	Aggregate Deprecia	tion											
二〇〇二年四月一日	At 1 April 2002	60.0	4,093.2	43.9	968.2	72.6	142.7	309.1	719.8	122.0	19.2	-	6,550.7
該年折舊	Charge for the year	1.2	541.6	7.4	149.0	1.7	3.9	9.3	29.3	46.1	5.0	-	794.5
處置/註銷後轉回	Written back on Disposals/Write of	off –	(19.1)	(4.4)	(2.9)	_	-	_	-	(21.0)	(3.7)	-	(51.1)
二〇〇三年 三月三十一日	At 31 March 2003	3 61.2	4,615.7	46.9	1,114.3	74.3	146.6	318.4	749.1	147.1	20.5	-	7,294.1
'	At 31 March 200	3 61.2	4,615.7	46.9	1,114.3	74.3	146.6	318.4	749.1	147.1	20.5	-	7,294.1
三月三十一日			4,615.7 20,355.4		1,114.3 2,624.6	74.3 58.5	146.6	318.4	749.1 912.1	147.1	29.8		7,294.1 31,145.1

6. 預付水費/政府貸款

總額15.80億元的預付水費 已向廣東當局分期繳交,而 最後一期3.68億元亦於一九 九三年度支付。該筆預付水 費的融資由香港政府提供貸 款。對銷預付水費和償還政 府貸款由一九九五年一月起 實行。

6. ADVANCE PAYMENT OF WATER CHARGES/GOVERNMENT LOAN

An advance payment of water charges of \$1,580M has been made to the Guangdong authorities by instalments with the last instalment of \$368M being paid in 1992-93. This advance is financed by a corresponding loan provided by the Government. Set off of the advance and repayment of the loan started in January 1995.

7. 流動資產

7. CURRENT ASSETS

		2003 百萬元 \$Million	2002 百萬元 \$Million
存貨	Stock	11.1	9.9
應收帳項	Debtors	508.9	407.5
與庫務署的往來帳	Current account with Treasury	1,078.4	1,225.3
		1,598.4	1,642.7

8. 流動負債

8. CURRENT LIABILITIES

		2003 百萬元 \$Million	2002 百萬元 \$Million
用戶和承建商的按金	Consumers' and contractors' deposits	1,329.3	1,366.4
應付帳項	Creditors	234.2	242.6
		1,563.5	1,609.0

公共資本帳目指政府在這項 公用事業的投資。

9. 公共資本帳目 9. PUBLIC CAPITAL ACCOUNT

The Public Capital Account represents Government's investment in this utility.

		2003 百萬元 \$Million	2002 百萬元 \$Million
四月一日結餘	Balance as at 1 April	30,120.0	28,440.0
本年度的經營虧損	Operating deficit for the year	(786.2)	(781.4)
政府的額外現金投資	Additional cash investment by the Government	1,846.2	2,461.4
三月三十一日結餘	Balance as at 31 March	31,180.0	30,120.0

10.資本承擔

10.CAPITAL COMMITMENTS

		2003 百萬元 \$Million	2002 百萬元 \$Million
已簽約的資本開支	Capital expenditure contracted for	1,988.7	1,817.6
已批准但未簽約的資本開支	Capital expenditure authorised but not yet contracted for	6,998.4	7,120.8
		8,987.1	8,938.4



水 日日夜夜 從不間斷 滋養生命 滿足所需。 Water sustains our daily lives from dawn to dusk.

鳴謝

在此年報的製作過程中,承蒙下列部門 及機構的協助,提供照片或攝影場地, 水務署特此鳴謝。

香港旅遊發展局 醫院管理局 政府新聞處 康樂及文化事務署

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Hong Kong Tourism Board
Hospital Authority
Information Services Department
Leisure and Cultural Services Department

財政年度:由每年四月一日起至翌年三月三十一日止 年份:由每年一月一日起至十二月三十一日止

Financial Year: April 1 to March 31

Year (Calender Year): January 1 to December 31

匯率

除另有説明外,本年報所用「元」均指港元。自一九八三年十月十七日起,政府透過一項有關發行紙幣的措施,將港元與美元聯繫,以7.8港元兑1美元為固定匯率。

EXCHANGE RATES

When dollars are quoted in this report, they are, unless otherwise stated, in Hong Kong dollars. Since October 17, 1983, the Hong Kong dollar has been linked to the US dollar, through an arrangement in the note-issue mechanism, at a fixed rate of HK\$7.80=US\$1.