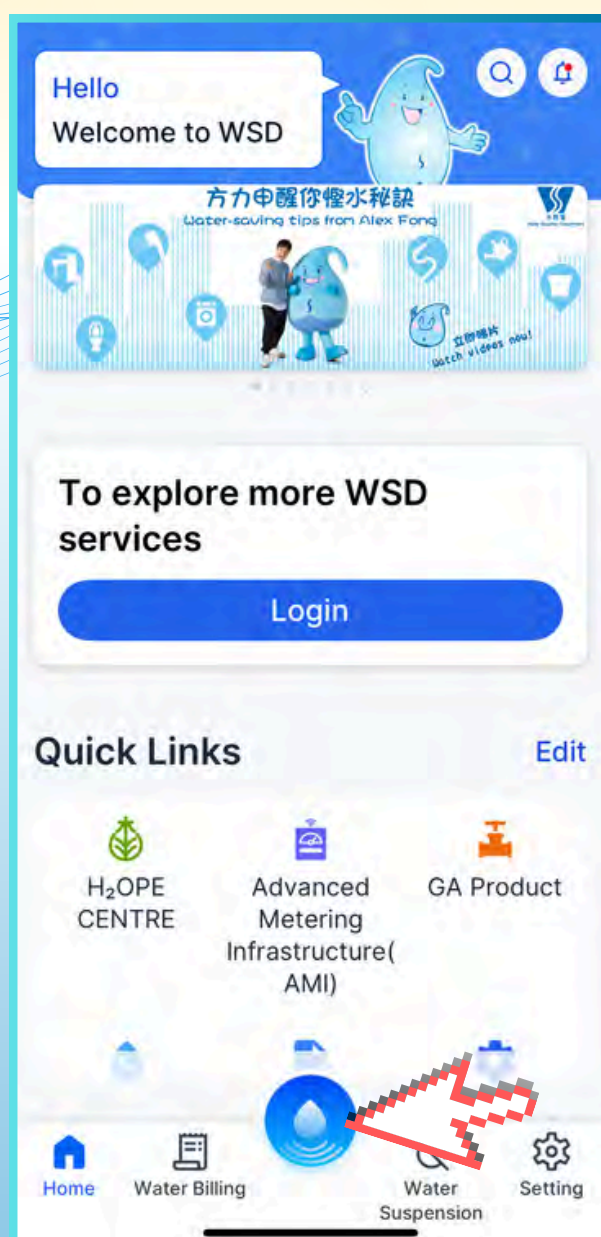


Manage Water Accounts - Apply for e-Bill Service (1/2)

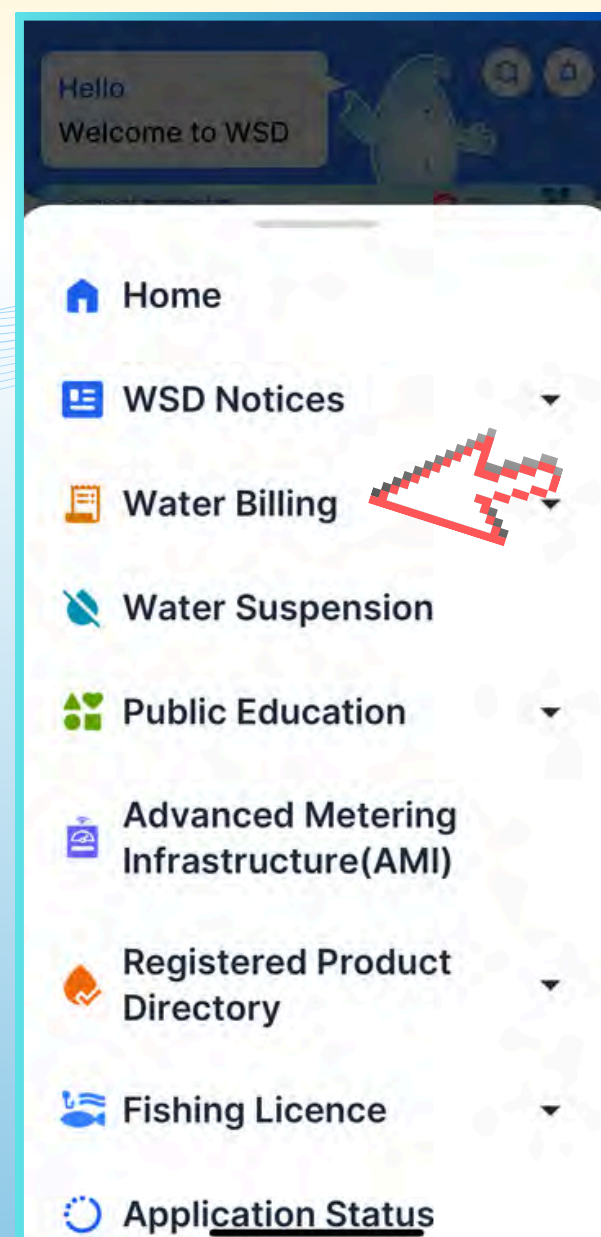
STEP 1

Click the Water Droplet Icon



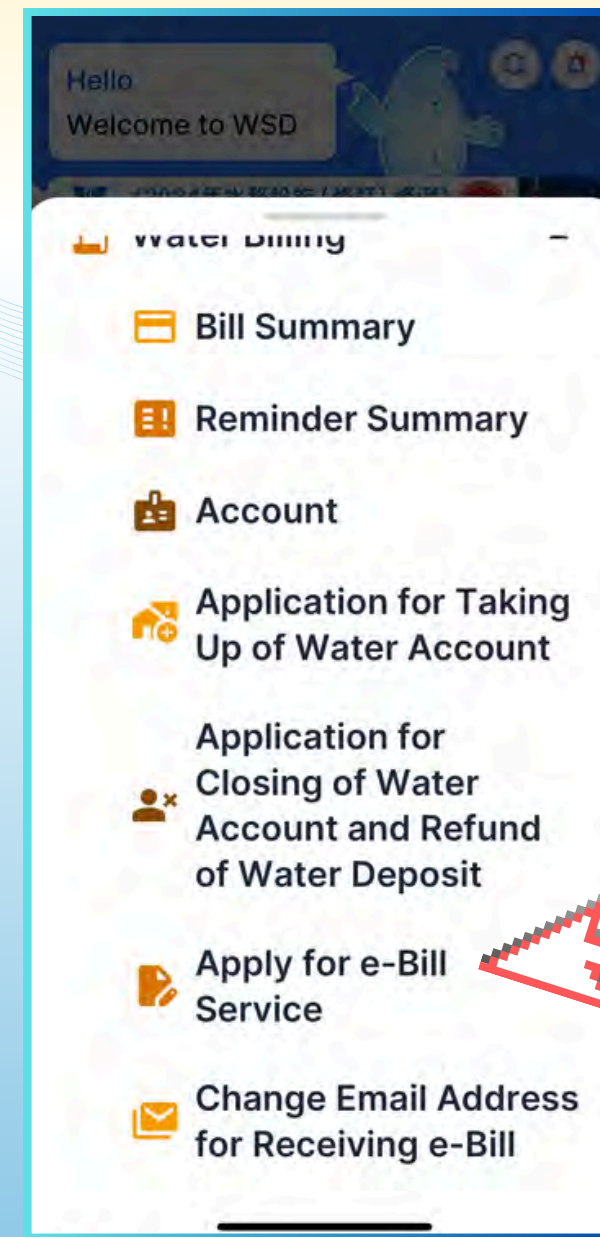
STEP 2

Click [Water Billing]



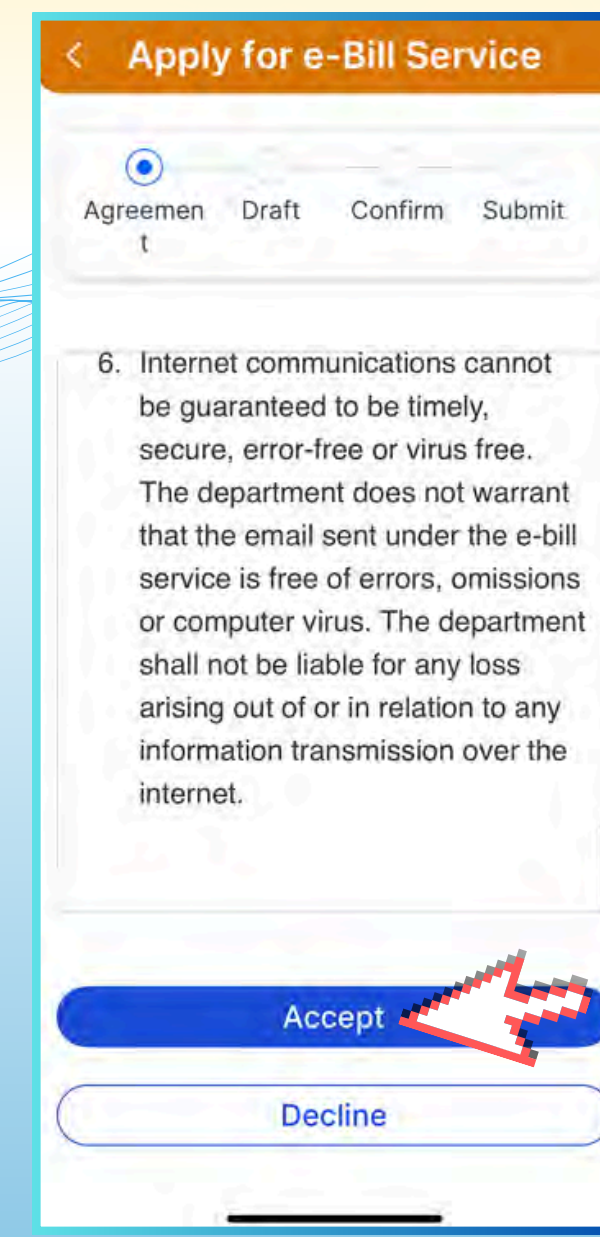
STEP 3

Click [Apply for e-Bill Service]



STEP 4

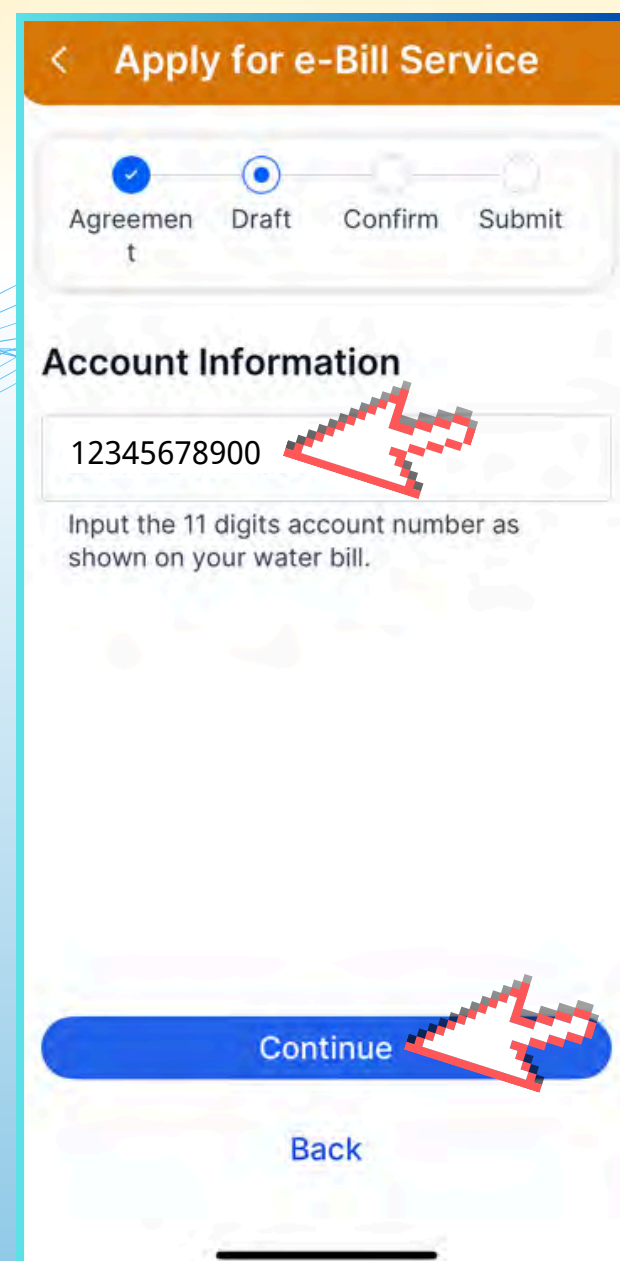
Read the Agreement and Click [Accept]



Manage Water Accounts - Apply for e-Bill Service (2/2)

STEP 5

Input the information
and Click [Continue]



< Apply for e-Bill Service

Agreement ☒ Draft ☐ Confirm ☐ Submit ☐

Account Information

12345678900

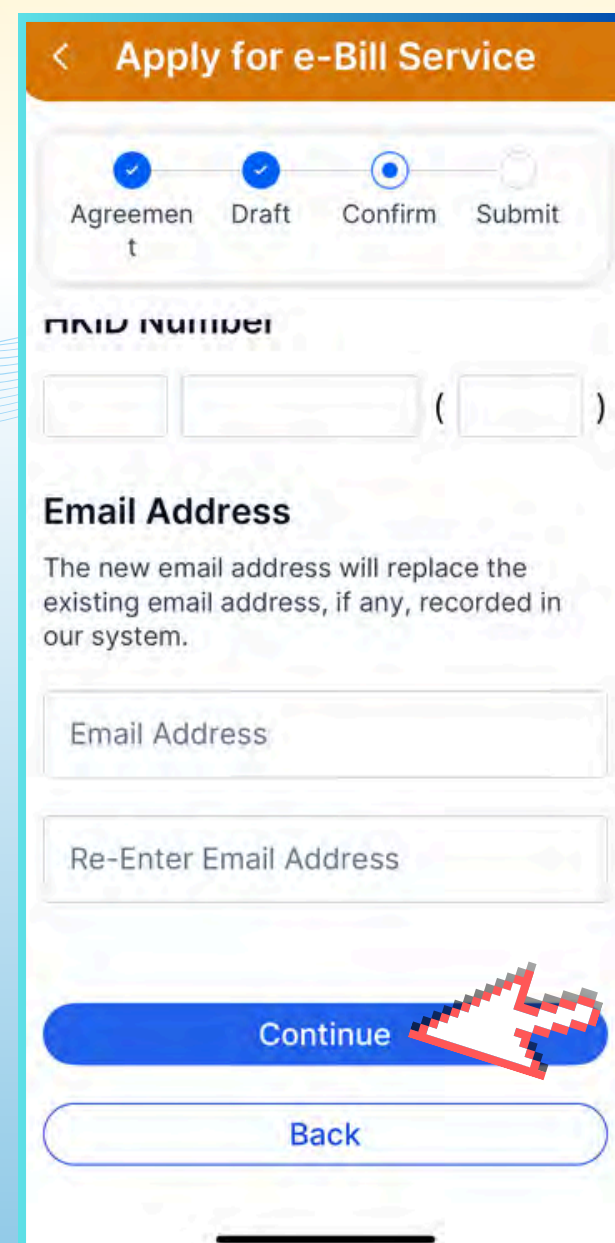
Input the 11 digits account number as shown on your water bill.

Continue

Back

STEP 6

Input the information
and Click [Continue]



< Apply for e-Bill Service

Agreement ☒ Draft ☒ Confirm ☐ Submit ☐

Account Information

12345678900

Email Address

The new email address will replace the existing email address, if any, recorded in our system.

Email Address

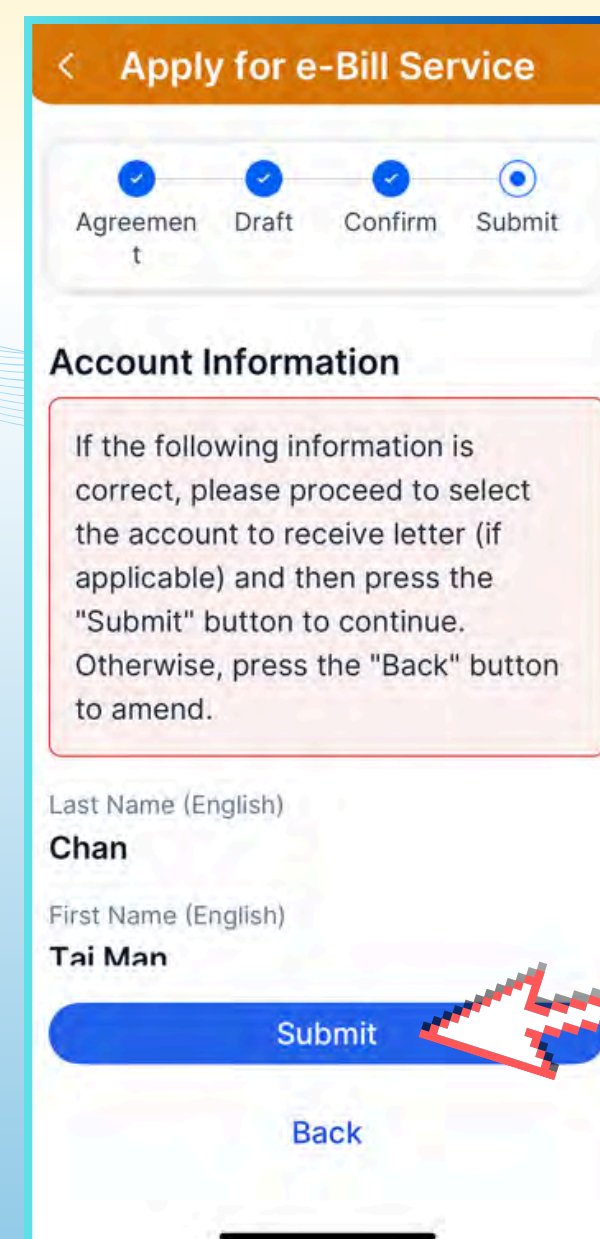
Re-Enter Email Address

Continue

Back

STEP 7

Input the information
and Click [Submit]



< Apply for e-Bill Service

Agreement ☒ Draft ☒ Confirm ☒ Submit ☐

Account Information

If the following information is correct, please proceed to select the account to receive letter (if applicable) and then press the "Submit" button to continue. Otherwise, press the "Back" button to amend.

Last Name (English)
Chan

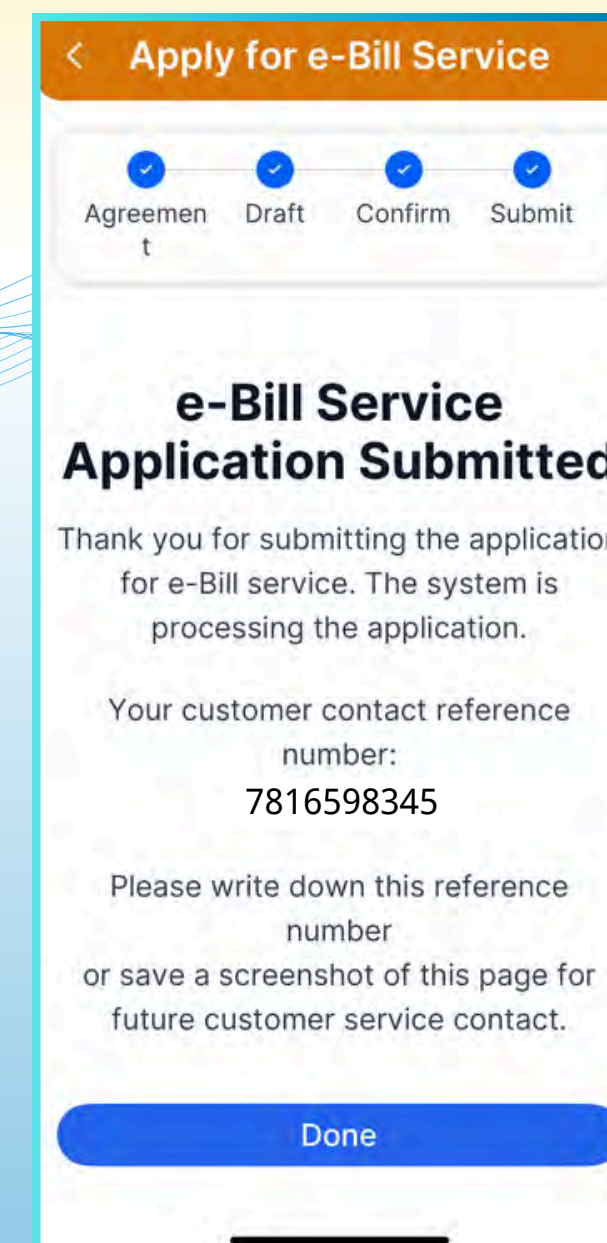
First Name (English)
Tai Man

Submit

Back

STEP 8

Completed the
Application



< Apply for e-Bill Service

Agreement ☒ Draft ☒ Confirm ☒ Submit ☒

e-Bill Service Application Submitted

Thank you for submitting the application for e-Bill service. The system is processing the application.

Your customer contact reference number:
7816598345

Please write down this reference number or save a screenshot of this page for future customer service contact.

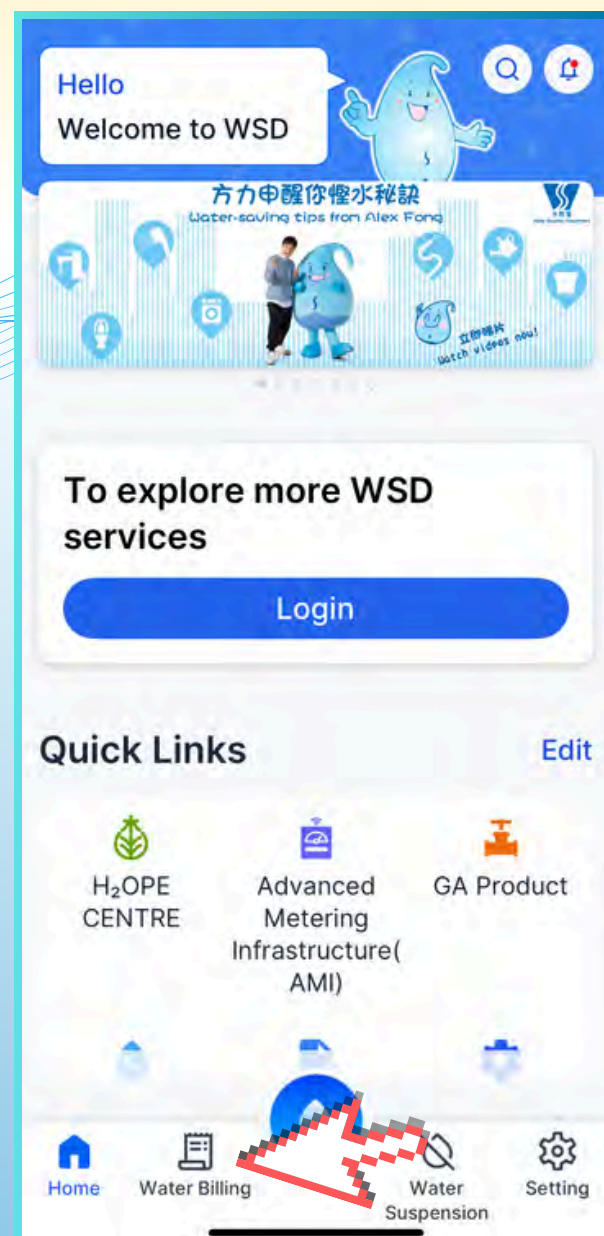
Done

Manage Water Accounts – Read and Download Water Bill



STEP 1

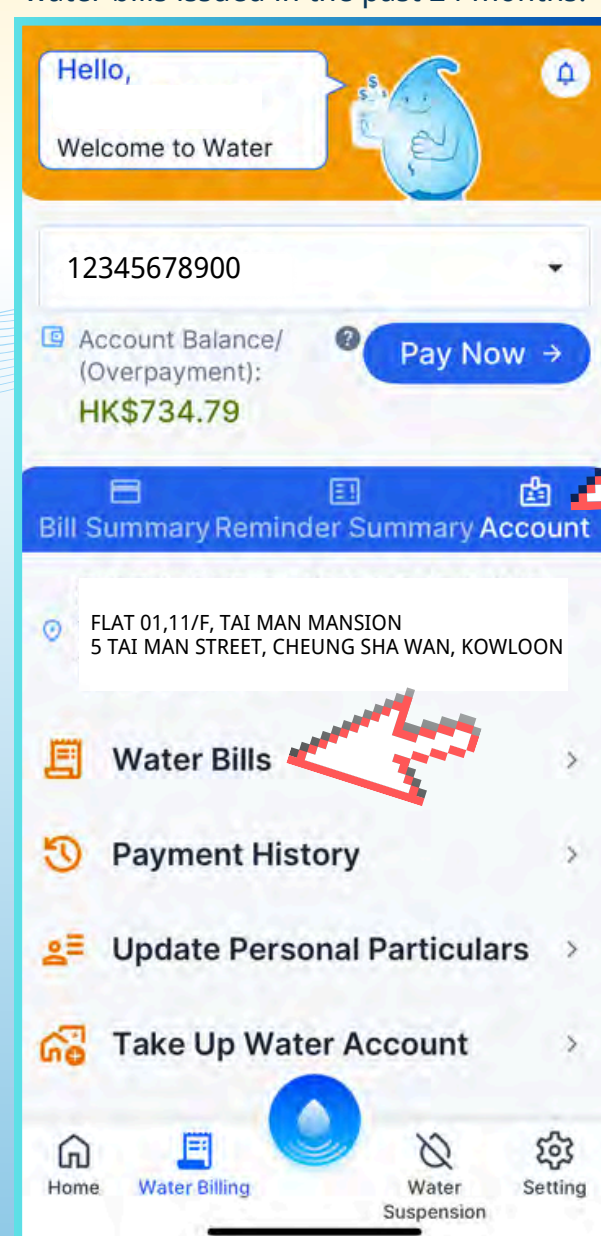
Click [Water Billing]



STEP 2

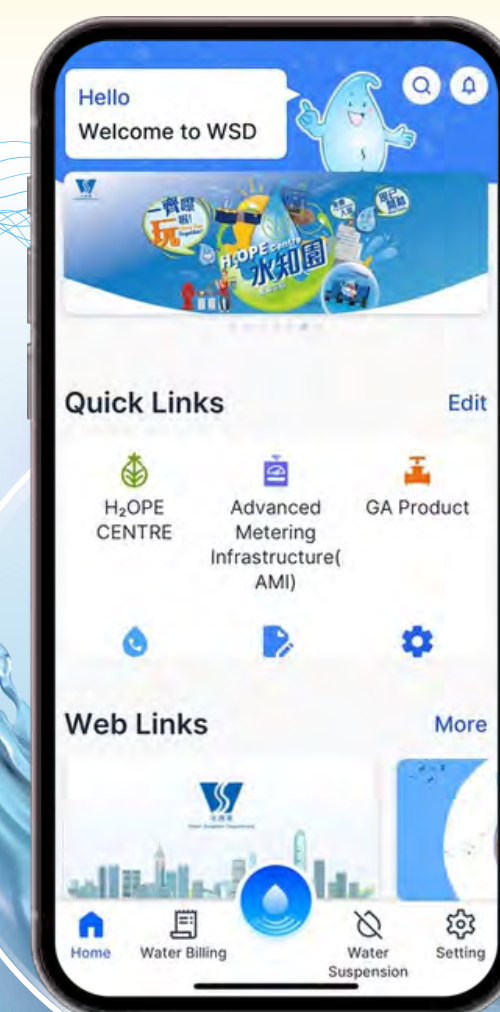
Click [Account] and [Water Bills]
to see water bills issued in the
past 24 months*

*If you have applied for e-Bill Service, you can see
water bills issued in the past 24 months.



STEP 3

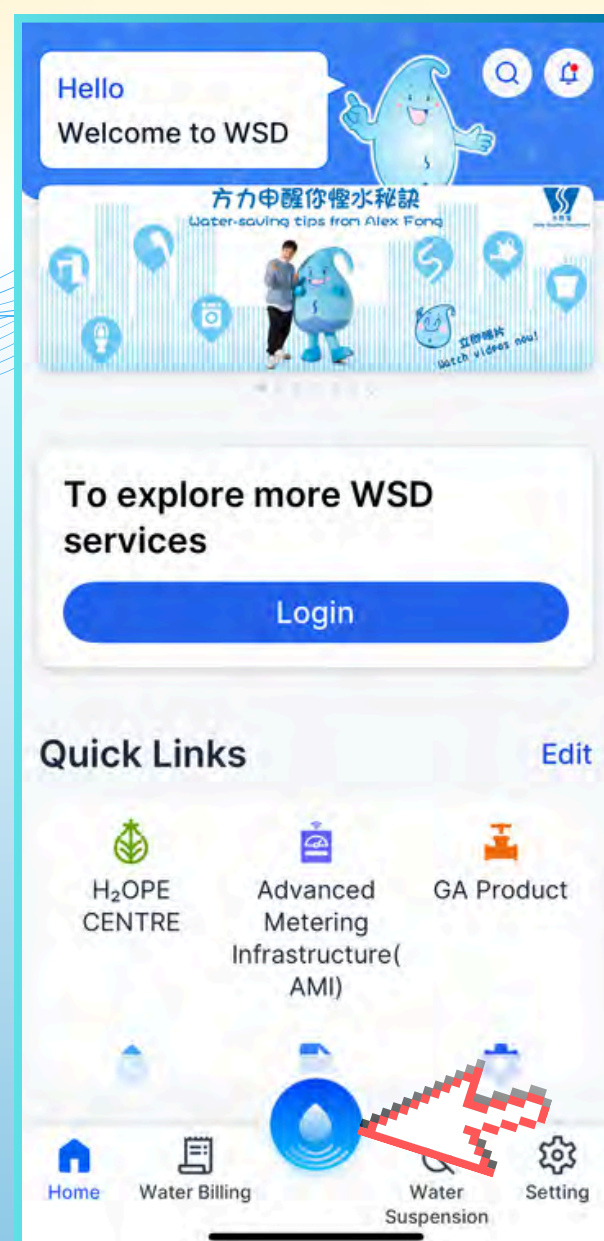
Choose the bill that you would like
to view. Click [Download] to
download the PDF bill



Manage Water Accounts – Taking Up of Water Account (1/2)

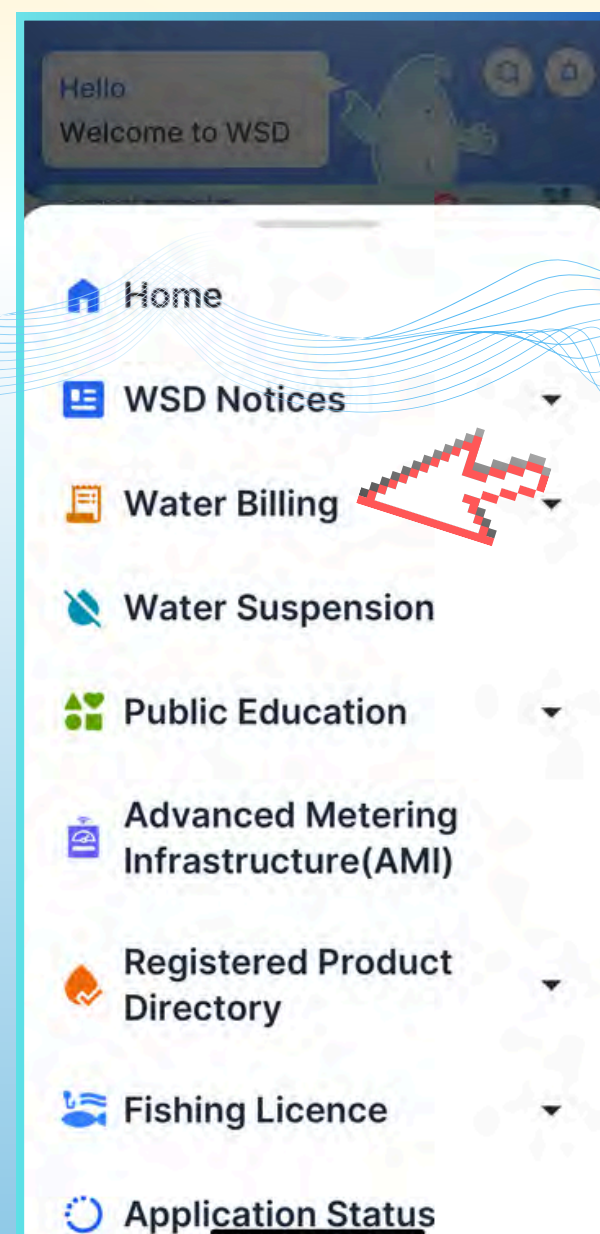
STEP 1

Click the Water Droplet Icon



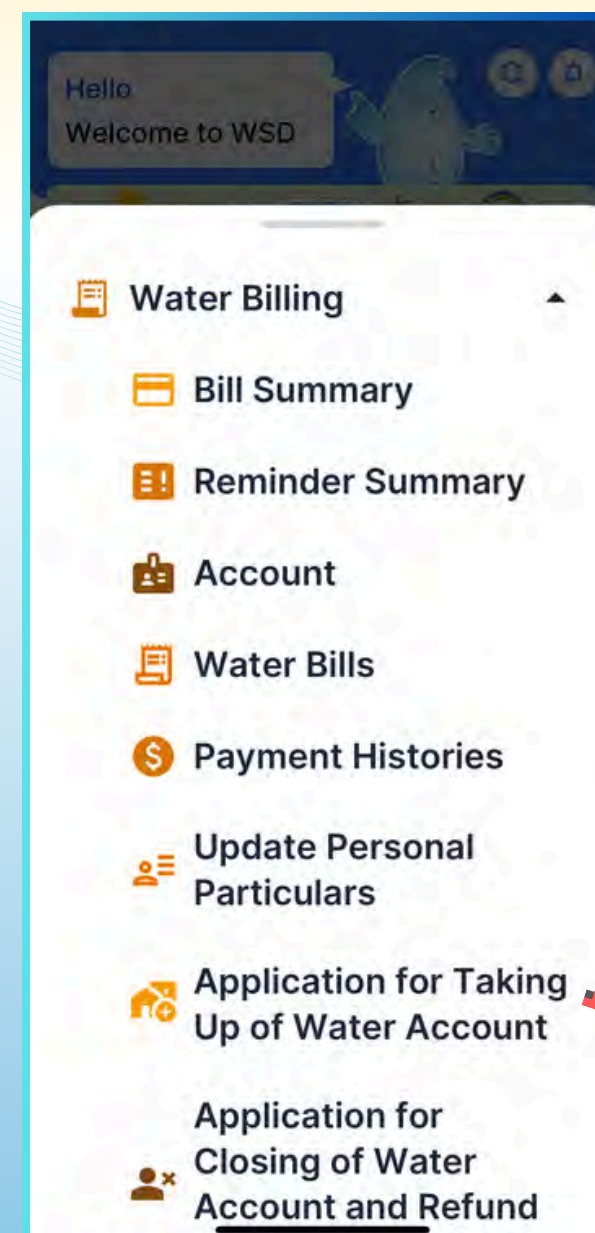
STEP 2

Click [Water Billing]



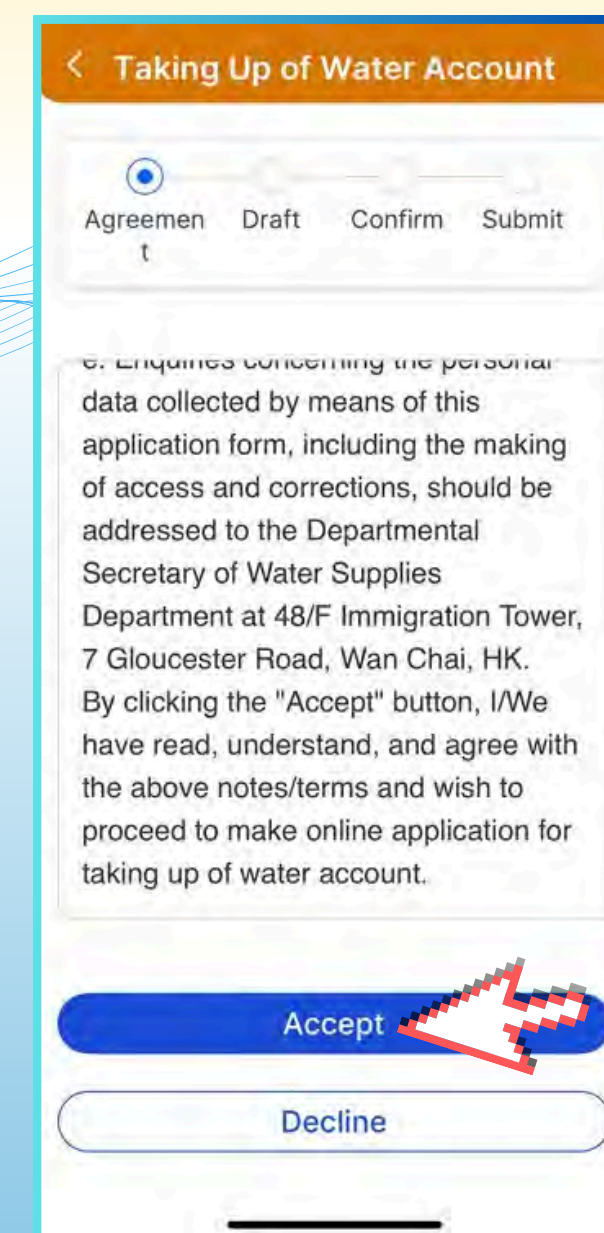
STEP 3

Click [Application for Taking up of Water Account]



STEP 4

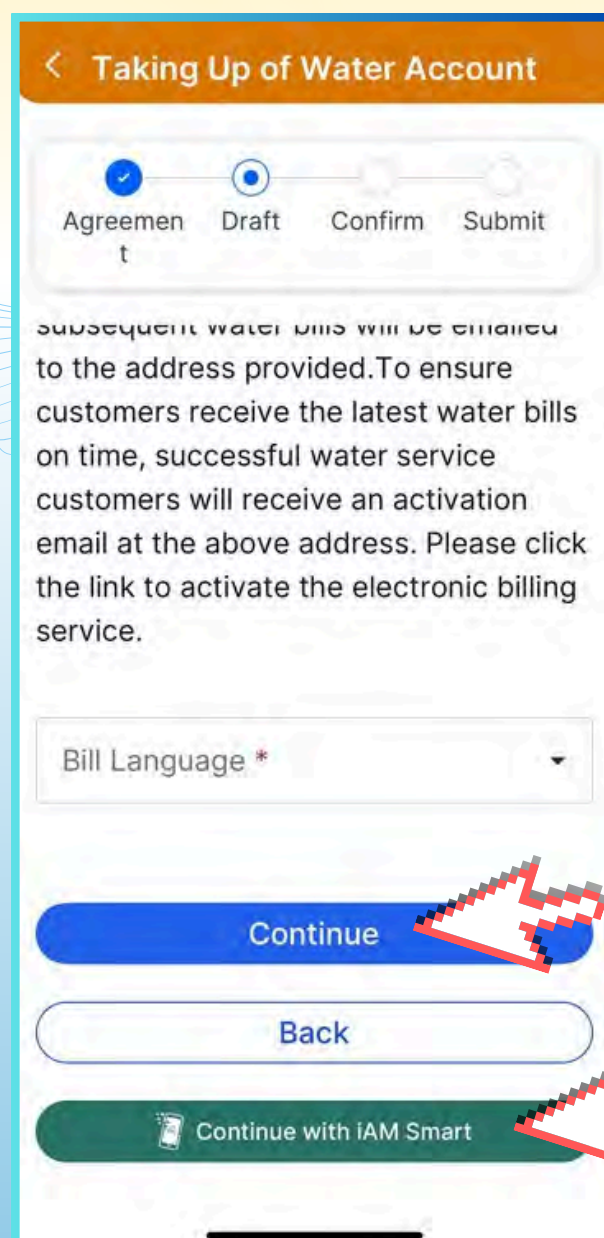
Read the Agreement and Click [Accept]



Manage Water Accounts - Taking Up of Water Account (2/2)

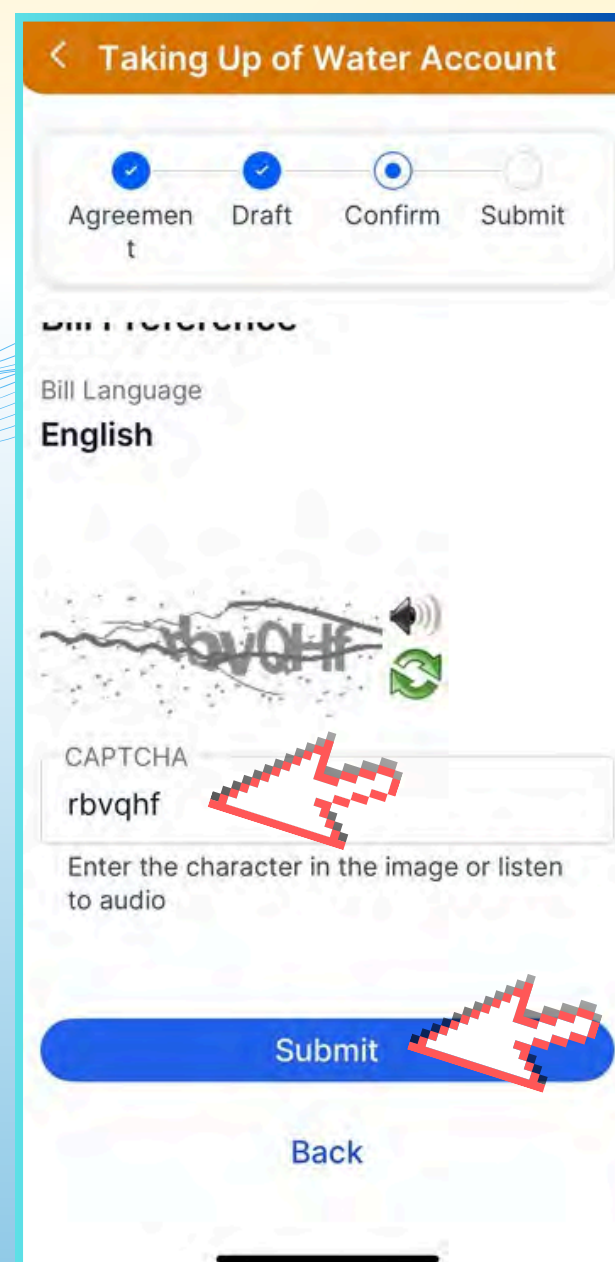
STEP 5

Input the required information or use " iAMSmart " to input information and Click [Continue]



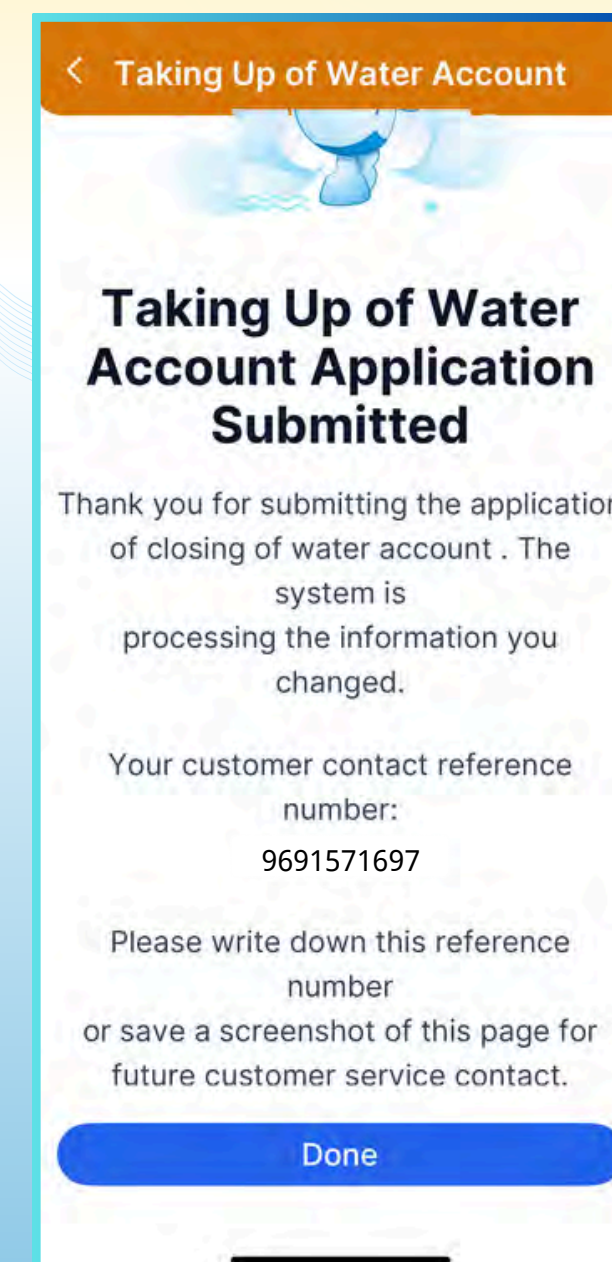
STEP 6

Input [CAPTCHA code] and Click [Submit]



STEP 7

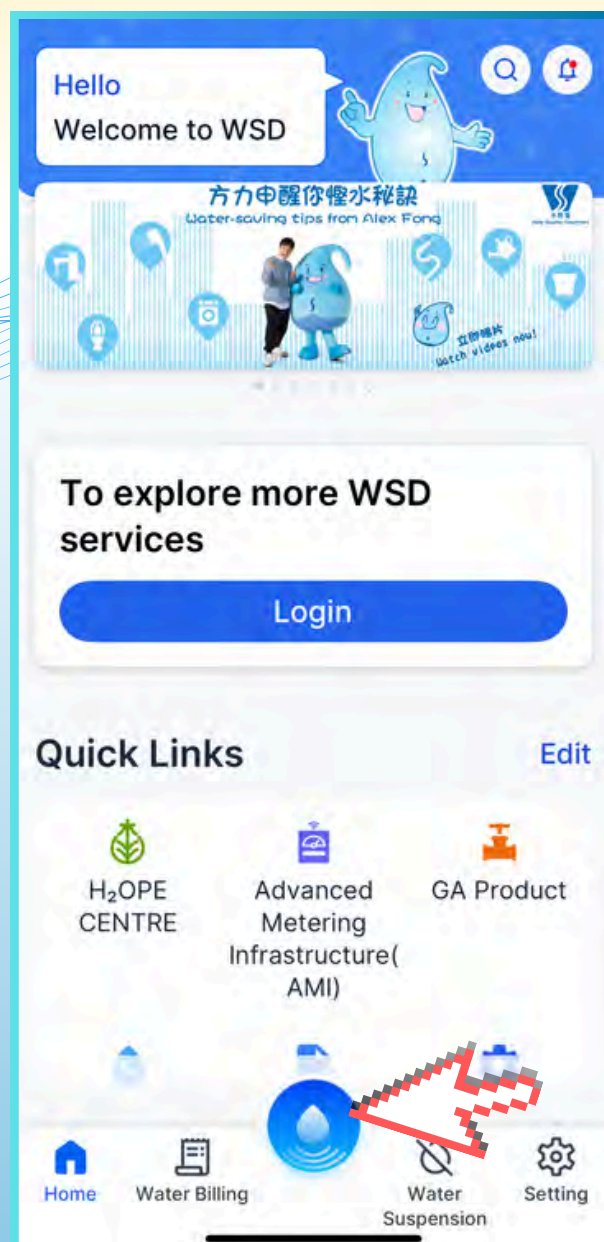
Completed the Application



Manage Water Accounts – Closing of Water Account and Refund of Deposit (1/2)

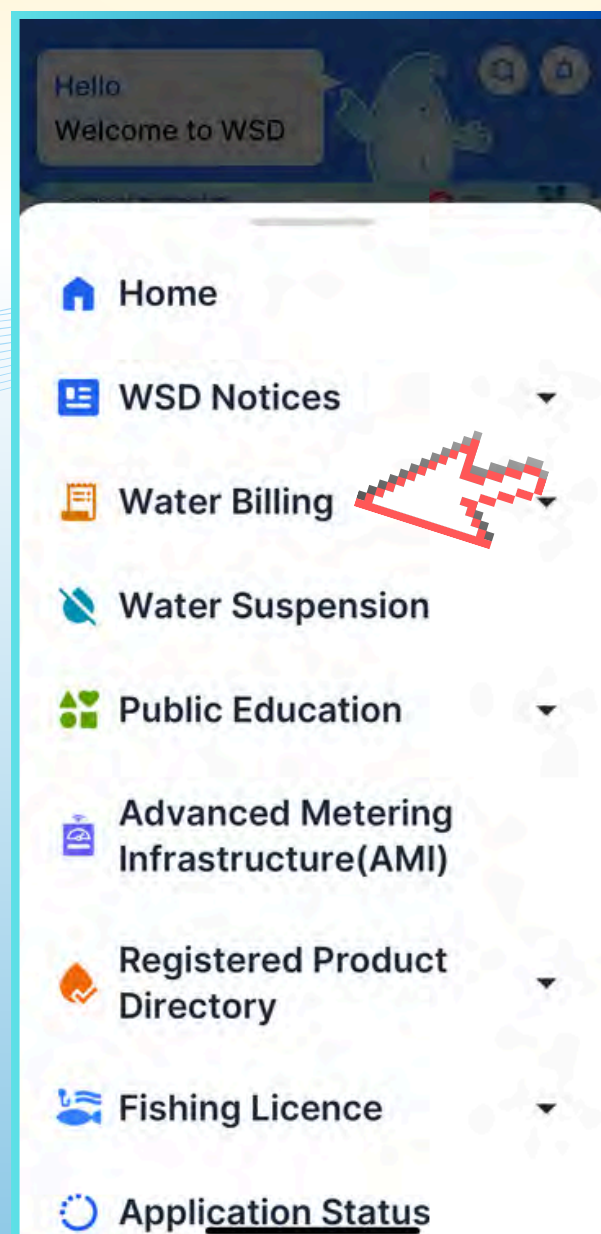
STEP 1

Click the Water Droplet Icon



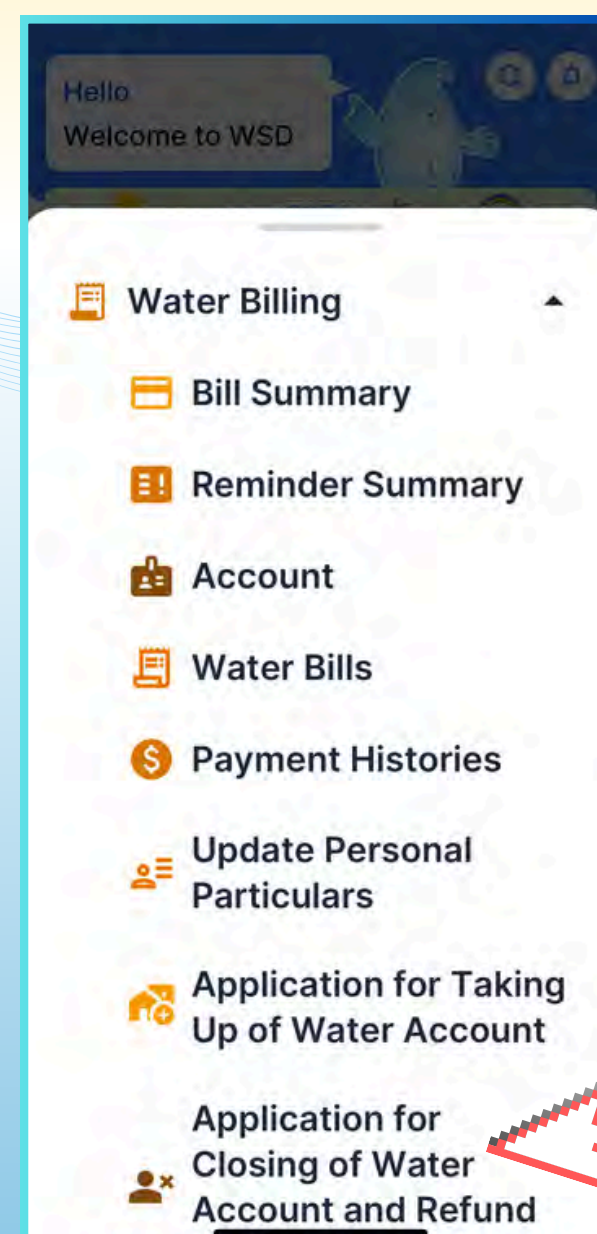
STEP 2

Click [Water Billing]



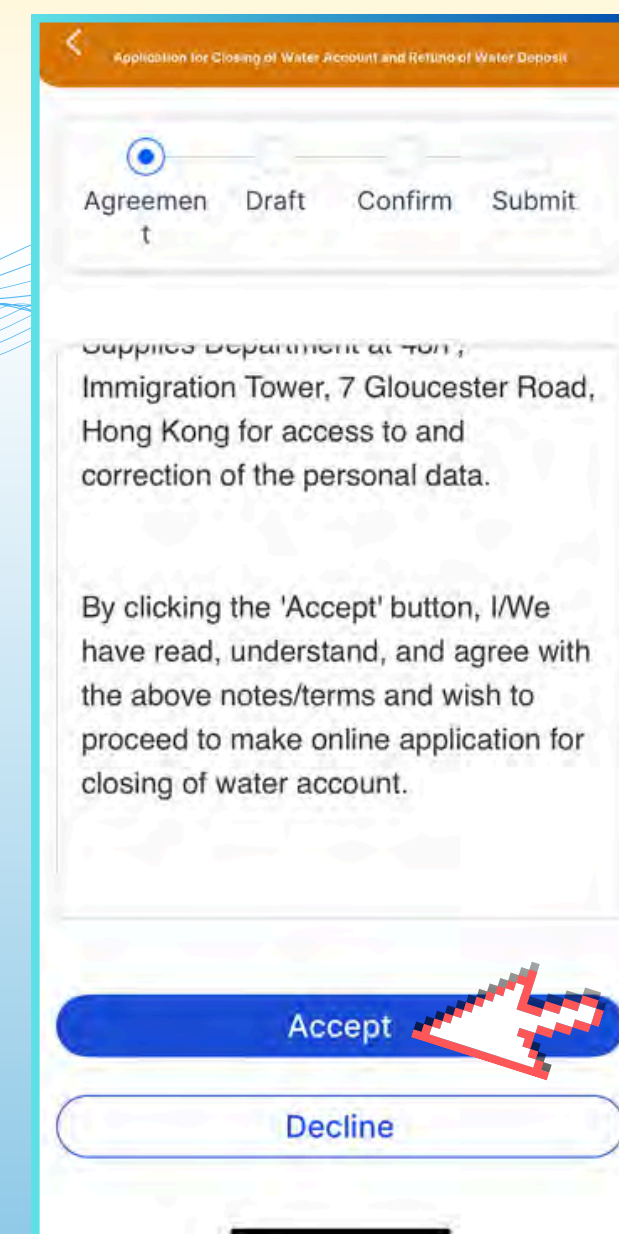
STEP 3

Click [Application for Closing of Water Account and Refund of Water Deposit]



STEP 4

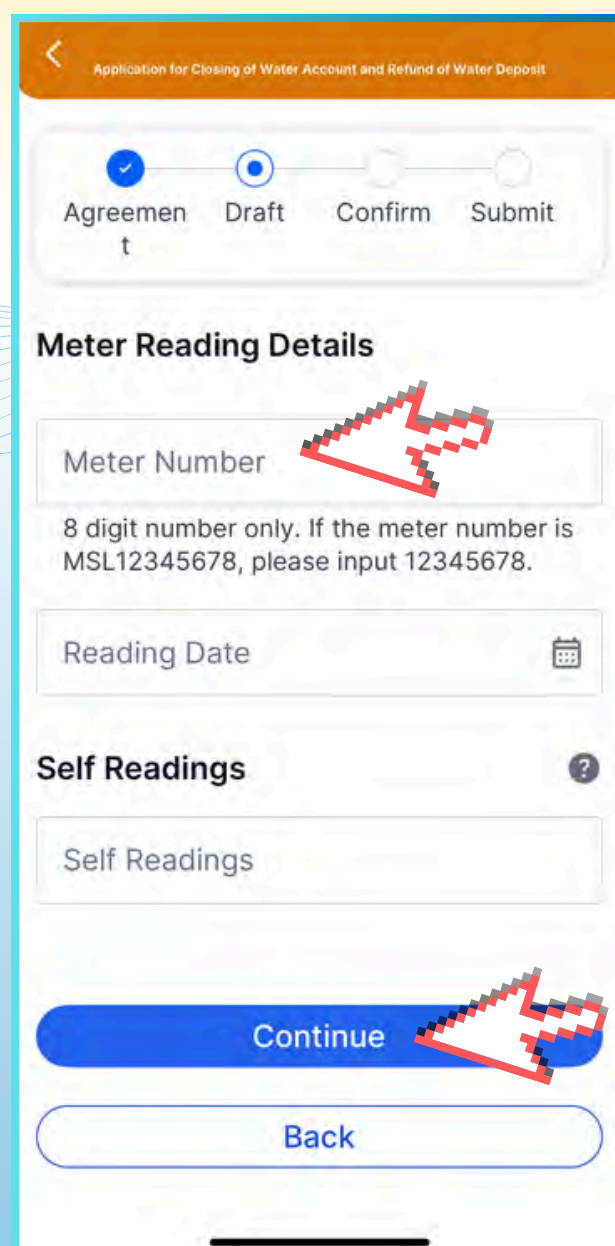
Read the Agreement and Click [Accept]



Manage Water Accounts – Closing of Water Account and Refund of Deposit (2/2)

STEP 5

Input the information and Click [Continue]



Application for Closing of Water Account and Refund of Water Deposit

Agreement Draft Confirm Submit

Meter Reading Details

Meter Number

8 digit number only. If the meter number is MSL12345678, please input 12345678.

Reading Date

Self Readings

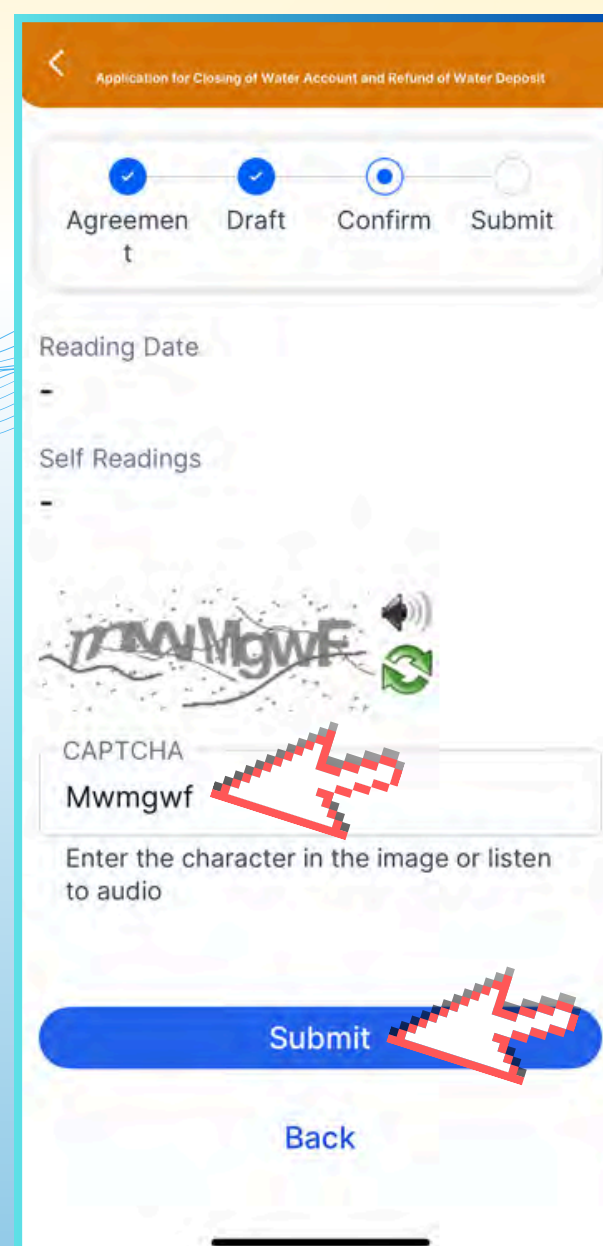
Self Readings

Continue

Back

STEP 6

Input [CAPTCHA code] and Click [Submit]



Application for Closing of Water Account and Refund of Water Deposit

Agreement Draft Confirm Submit

Reading Date

Self Readings

CAPTCHA

Mwmgwf

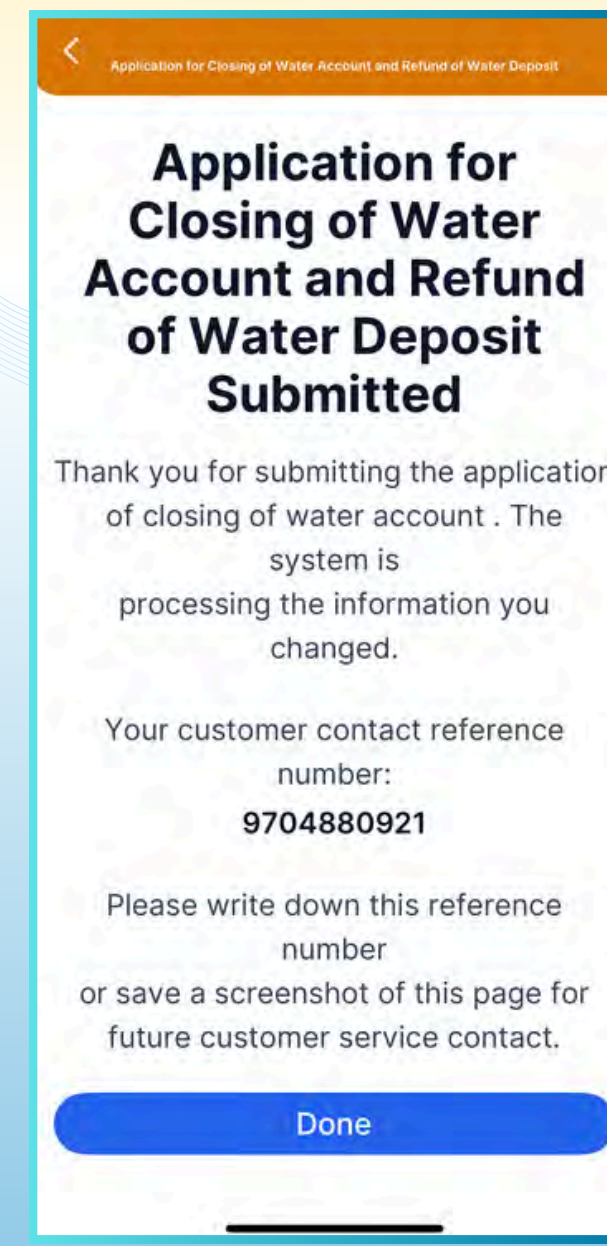
Enter the character in the image or listen to audio

Submit

Back

STEP 7

Completed the Application



Application for Closing of Water Account and Refund of Water Deposit

Application for Closing of Water Account and Refund of Water Deposit Submitted

Thank you for submitting the application of closing of water account . The system is processing the information you changed.

Your customer contact reference number:
9704880921

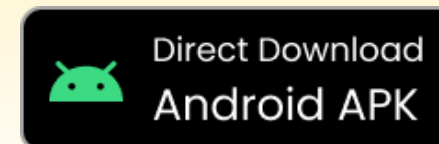
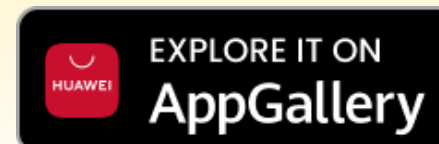
Please write down this reference number or save a screenshot of this page for future customer service contact.

Done



All-in-One New Mobile App

水務易 eWater



For more details



www.wsd.gov.hk/en/customer-services/ewater-mobile-app/

DOWNLOAD NOW

