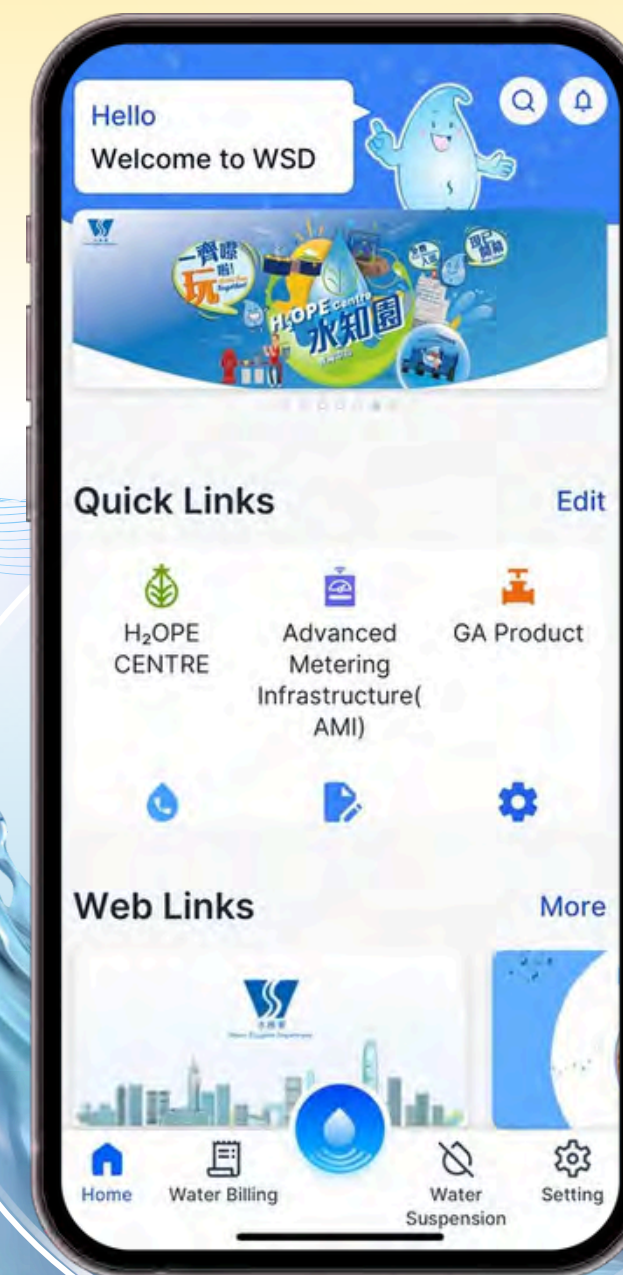


水務易 eWater



# Introduction of Major Function





# Effortless Water Account Management



## View water bills

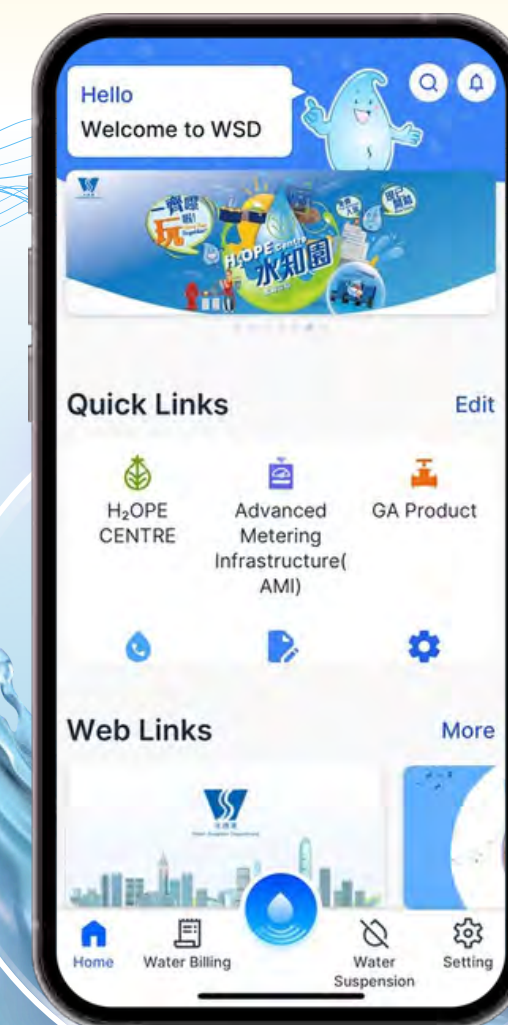
- View water bills from the past two years

## Support online payment

- Displays latest account balance
- Provides push notifications for bill issuance and payment due dates
- Supports direct payment via FPS, or QR code payment at convenience stores

## One-stop handling of water account applications

- Taking Up of Water Account
- Closing of Water Account
- Apply for e-bill service
- Edit personal particulars





# Real-time Updates on Water Supplies Notice



## Water suspension notice

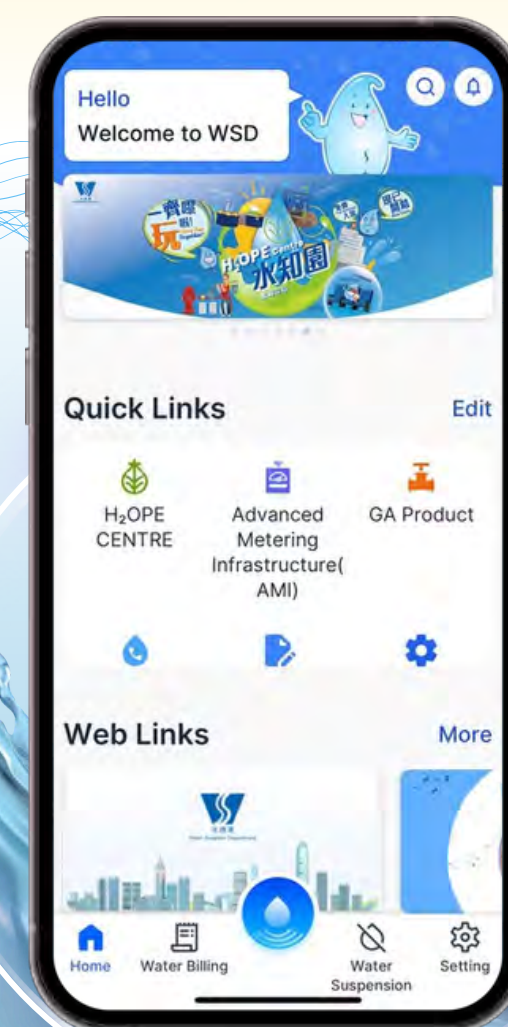
- Subscribe to concerned districts or housing estates
- Receive real-time push notifications on water suspension and resumption

## Download Water suspension notices directly

- Directly download water suspension notices for posting in prominent locations within estates/buildings
- Forward the notices via messaging apps to relevant parties (e.g. resident groups)



Very useful for property management or related professionals





# Access Water Service Information Anytime, Anywhere

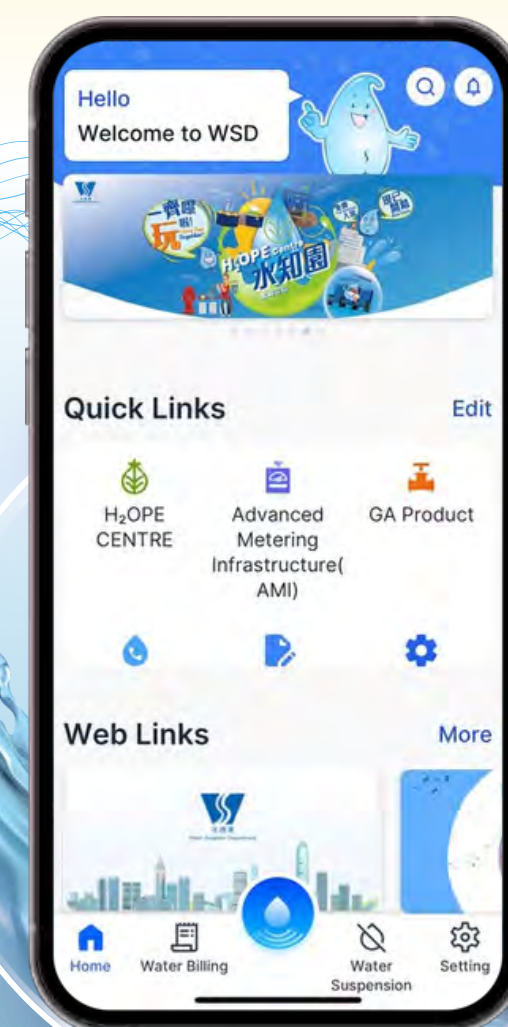


View information on  
“General Acceptance”  
Product Shop and Products with  
Valid General Acceptance Status



Other water supplies  
information

- WSD event updates
- "H2OPE CENTRE" details
- Water-saving tips
- Information on Advanced Metering Infrastructure





# Account Registration



# 1

First, register "eWater" account

- Register "eWater" account using "Username" and "Password", or
- Register via "iAM Smart"

# 2

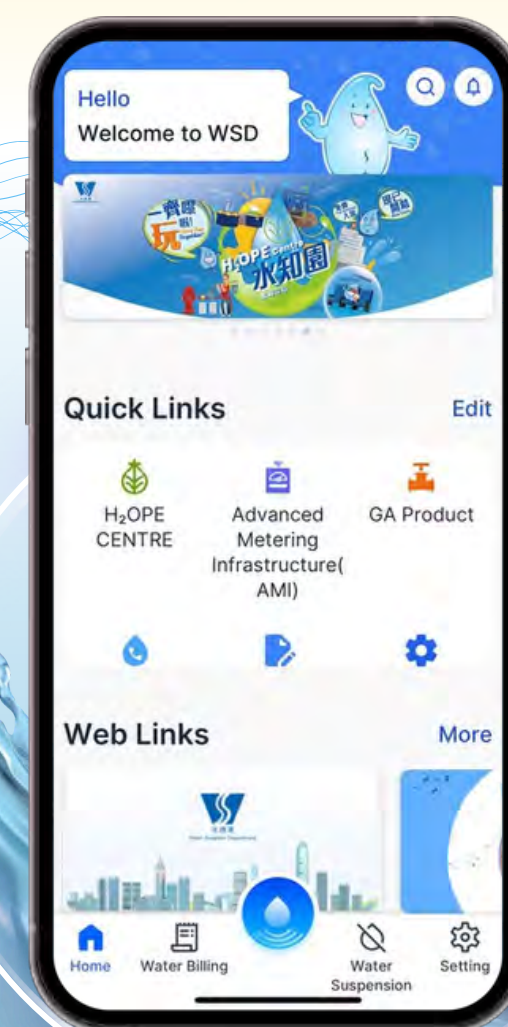
Then, bind existing WSD Electronic Services Account to "eWater" account

- Enter credentials of WSD Electronic Services Account or previous WSD mobile app account, or
- Bind accounts via "iAM Smart"



## Tips for Account Login:

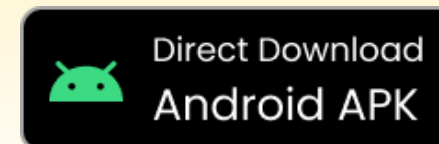
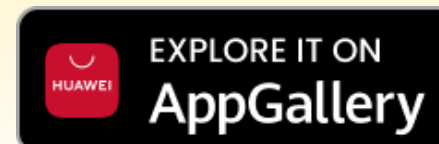
- After successful registration, activate biometric login in "eWater" for fast and convenient access





# All-in-One New Mobile App

# 水務易 eWater



For more details



[www.wsd.gov.hk/en/customer-services/ewater-mobile-app/](http://www.wsd.gov.hk/en/customer-services/ewater-mobile-app/)

DOWNLOAD NOW

