

How to read your water bill

This sample water bill is for reference only (updated in September 2023).

Non-domestic consumer

Registered Consumer and Mailing Address

- The mailing address can be different from the service address

Account Number

- Your water account number for payment and enquiry

Water Consumption

- Non domestic consumers are usually billed for their water charges at 4-monthly intervals according to the meter readings taken
- Consumers with high water consumption are billed at monthly intervals

- The chart shows your "average daily consumption" of the recent 7 periods

Meter Reading Details

- Last and current meter read dates and readings are shown
- Types of meter reading are classified as "A (Actual reading)", "E (Estimate reading)" or "S (Self reading)"

Classification of Water Consumer Accounts

- For details of the classification, please visit our [website](#)

Surcharge details

- 5% surcharge will be imposed if charges are not settled on or before due date

水務署 Water Supplies Department

Bill Date of Issue: 28/09/2023

Service Address: 44 WAN CHAI STREET, WAN CHAI, HONG KONG

WSD STORE: 44 WAN CHAI STREET, WAN CHAI, HONG KONG

Account Number: 9876 5432 100

Consumption: 40 cu.m. in 120 days

Average Daily Consumption: 0.333 cu.m.

Total Amount Due: \$ 300.00

Due Date: 24/10/2023

5% surcharge imposed after due date

Charge No.: 98765432100

Last payment date: 15/08/2023

Last payment: \$250.00

Deposit held: \$1,000.00

Dispute: \$0.00

Instalment amount: \$0.00

Meter No.	Date	Reading	Date	Reading
MSL00000000	23/05/2023	390A	22/09/2023	430A

A: Actual Reading E: Estimate Reading S: Self Reading

Supply Nature: Retail Shop of Any Kind (820000)

Discharge Factor: Sewage Charge 1.000 Charge

Rate: Sewage Charge \$2.92/cu.m.

	\$	\$
Balance b/f	0.11	
Water Charge		
23/05/2023 - 22/09/2023		
1st 40 cu.m. @ \$4.58	183.20	
Subtotal	183.20	
Sewage Charge		118.80
23/05/2023 - 22/09/2023		
Subtotal		118.80
Total Charges		300.11
Balance c/f		0.11 CR
Amount Due		300.00

CCBS001 (09/2023)

If you would like to pay by cheque, please attach this POSTAL PAYMENT SLIP with your cheque.

Charge No.: 98765432100

PPS Merchant Code "08" CRC131

Save Water Save Money

Total Amount Due \$ 300.00

Due date 24/10/2023

5% surcharge imposed after due date

QR Code: 轉數快FPS

80098313000000003000024102023987654321000

Date of Issue: 28/09/2023

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Service Address

Payment Details

- Please settle your Total Amount Due on or before payment due date

Payment Records

- Your last payment date and payment amount

Deposit

- Water deposit you paid for this account

Charge Items (Water charge, Sewage charge and TES charge (if applicable))

- The charges payable are calculated at a flat rate depending on the purpose of the supply.
- For details of calculation of charges, please visit our [website](#)
- "CR (Credit)" is the rounding of odd cents from water, sewage and TES charges to be carried forward to next bill

Faster Payment System (FPS) QR Code

- You may use any mobile banking apps or e-wallet that supports Government QR code bill payment to scan the FPS QR code printed on the water bill to make payment

Account Number: 9876 5432 100



Total Amount Due

\$ 300.00

Due Date

24/10/2023

5% surcharge imposed after
due date

Charge No.: 98765432100

Bill Message

- Any messages related to your bill will be shown here

Bill Message related to this account:

- Water efficiency indicator for commercial premises: 0.56 L/sq. m/day (For comparison, consumers may divide the water consumption recorded in the bill by the total gross floor area of premises, then divide it by the no. of days during the period)
- Water efficiency indicator for industrial premises: 0.12 L/sq. m/day (same as above)
- Water efficiency indicator for shopping mall: 0.91 L/sq. m/day (same as above)
- Water efficiency indicator for hotel: 490 L/guest-night (For comparison, consumers may divide the water consumption recorded in the bill by the total no. of guests staying in the hotel per night during the period)

CCS/9/01 (09/2023)

Save Water
Save Money

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