"eWater" mobile app

Super	:	New mobile app "eWater" has been launched
Man	:	Why do I receive a payment reminder and a disconnection notice?
Woman	:	I meant to go to the convenience store to pay the bill the other day but I forgot to bring the notice Then it slipped my mind
Man	:	You're so forgetful You should download the new WSD mobile app "eWater"
Super	:	eWater
Man VO	:	If you have applied for the e-Bill service, you can log in to "eWater" anytime and anywhere to view your water bills from the past two years
Super	:	The latest water bill/previous water bills from the past two years
Man VO	:	If you forget to pay,
Super	:	Push notification will be sent three days before due date
Man VO	:	the system will send a reminder three days before due date
Super	:	Pay Now →
Man VO	:	Just click "Pay Now" and you can link to Faster Payment System for direct payment
Super	:	Faster Payment System link to Faster Payment System for direct payment

Man VO	:	or download the QR code to pay at the convenience store
Super	:	Download the QR code to pay at the convenience store
Woman	:	For our newly rented unit, we need to apply for taking up of water account I'll check how to apply later
Man	:	It can be done with "eWater"
Man VO	:	"eWater" allows you to manage account-related applications in one go, such as applying for taking up of water account, closing of water account and refund of water deposit, applying for e-Bill service, and updating personal particulars
Super	:	Manage account-related applications in one go Apply for taking up of water account Apply for closing of water account and refund of water deposit Apply for e-Bill service Update personal particulars
Woman	:	But I have to remember another app password I definitely won't remember it
Man	:	Haven't you installed "iAM Smart"?
Man VO	:	"iAM Smart" users can log in to "eWater" without entering the password again
Super	:	iAM Smart Log in "eWater" account with "iAM Smart"

Man VO	:	or you can enable biometric authentication function in "eWater", so you can log in easily
Woman	:	Last night, there was no water supply at home I called the management office but no one answered Is it a water suspension?
Man	:	I didn't receive any water suspension notifications on "eWater" last night
Man VO	:	If you install "eWater" and select the concerned districts or housing estates, you will receive push notifications once there is a water suspension
Super	:	Subscribe to specific districts or housing estates to receive water suspension notifications
Man VO	:	You can also check the estimated time for water resumption
Super	:	Estimated time for water resumption
Man VO	:	If you follow a specific water suspension case, you can choose to be notified immediately of any updates
Woman	:	Why don't we introduce Mr. Chan from the management office to use "eWater"? That way, he won't be overwhelmed by residents' questions
Man	:	Good idea
Man VO	:	"eWater" is particularly useful for property management work or related professionals For instance, you can download water suspension notices and post them in prominent locations,

Super	:	Temporary water suspension notices available for download
Man VO	:	and directly forward the notices to relevant personnel via messaging apps, like sending them to the building's resident group
Woman	:	Actually, last night wasn't a water suspension The faucet was not working I forgot to tell you
Man	:	It's okay I'll go buy a new faucet later We can also check "eWater" for nearby registered General Acceptance (GA) product shop to confirm which ones are authorized models
Super	:	Search for registered GA product shop
Man and Woman	:	Download "eWater" now and enjoy smart living
Super	:	eWater Water Supplies Department logo

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