

Electronic Bill Presentment and Payment Service

E-Brochure/E-Leaflet

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EBPP – One Platform for e-Bills!

How to register for Water Bill and Demand for Rates and/or Government Rent

1. Log onto your Internet banking account
2. Go to e-Bill registration page, and select Water Supplies Department (WSD) or Rating and Valuation Department (RVD)
3. Select Bill Type and input Bill Account Number
4. Confirm your registration. You will soon be notified of the registration results.

How to view and pay e-Bills

1. e-Bill summaries will be sent to your Internet banking account according to the billing cycle of WSD and RVD regularly
2. Make instant payments or schedule payments for the e-Bills at your fingertips
3. Transaction completed. e-Bills payment history will be kept in your Internet banking account.

Please contact your bank for enquiries.

Why using EBPP service

View and pay e-Bills anytime, anywhere

Manage, view and pay different e-Bills through one platform

Easy, secure and convenient

Pay on time by scheduling payments

FAQs

Q1. Can I continue to receive paper bills after registering the EBPP service for Water Bill and Demand for Rates and/or Government Rent?

A1. You will continue to receive Water Bill and Demand for Rates and/or Government Rent under the existing channel.

Please visit the websites of WSD at www.wsd.gov.hk and RVD at www.rvd.gov.hk for details.

Q2. Can I register the EBPP service if I have already subscribed for the e-Bills from WSD or RVD?

A2. Yes, you can. EBPP service provides an additional channel for you to view and pay e-Bills through one platform.

Q3. When should I register for EBPP service if I would like to receive e-Bill summaries for my next Water Bill or Demand for Rates and/or Government

Rent through EBPP service?

A3. For Demand for Rates and/or Government rent, you should register on or before 5th of March, June, September or December.

For Water Bill, please check your last bill for the bill issuance date. You should register 2 weeks before the issuance of your next Water Bill through EBPP service.

Q4. Are there any other merchants for which I can register the EBPP service besides WSD and RVD?

A4. Yes, you can choose to receive and pay e-Bills for more than one hundred merchants and charity organisations via EBPP service. Please visit www.hkicl.com.hk for the latest list of EBPP merchants.

Q5. Do I need to cancel the registration if I am not willing to receive the e-Bill summaries anymore?

A5. Yes, you should cancel the registration via your Internet banking account.

Q6. Which banks provide the EBPP service?

A6. You can subscribe the EBPP service through 19 banks. Please visit www.hkicl.com.hk for the latest list of EBPP participating banks.

Q7. Is there any cost for me to use the EBPP service?

A7. No, it is completely free of charge.