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I/We, the undersigned, being the occupier(s)/person(s) responsible for the management of the premises hereby apply for taking up the consumership of the premises as stated in the "Service Address" hereunder. I/We undertake to pay as the consumer at such period(s) as the Water Authority may in any case determine, to the Government of the Hong Kong Special Administrative Region any charges and deposit (*Note 3*) due as provided in accordance with the Waterworks Ordinance and Regulations (Cap.102) in respect of the ***fire service/inside service** in the premises and the Sewage Services Ordinance and Regulations (Cap.463), including sewage charges and trade effluent surcharges (if applicable). I/We further undertake to be responsible for the custody and maintenance of the above-mentioned service and the custody of any meter pertaining to the service in the same premises (*Note 4*).

Meter No.: _____ Effective Date of _____ I/We wish to receive the ☐ English
(Note 6) _____ Taking up (Note 7): _____ “Bill” in _____
Meter Reading and Date of Meter Reading (If available) (Note 8): _____ (Note 9) ☐ Chinese

<input type="checkbox"/> Domestic Supply (<i>Note 11</i>)	<input type="checkbox"/> Non-domestic supply (including trade accounts, construction accounts and Government accounts)
*Gross / Usable Floor Area:	
About _____	<input type="checkbox"/> Trade Effluent Surcharge (TES) Chargeable Trade (refer to the 27 trades, businesses or manufactures listed in the booklet “Classification of Water Consumer Accounts” e.g. restaurants, bakery products, etc.)
<input type="checkbox"/> sq. ft. <input type="checkbox"/> sq. m.	<input type="checkbox"/> Others

Code	Trade Description	Estimated Monthly Water Consumption
		m ³

I/We fully understand and agree to the Water Authority using data collected from me/us for the purpose of or in connection with a change of consumership and the payment and collection of water and/or other charges administered by the Water Authority. If I/we do not provide sufficient data, the Water Authority may not be able to process my/our application. I/We agree that these data and other related information may be transferred to other Government bureaux and departments. I/We understand that I/we can request the Departmental Secretary of the Water Supplies Department at 48/F Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong for access to and correction of the personal data. (Please see the Personal Information Collection Statement at the back page)

Correspondence Address (in block letters) (*Note 19*):

☐ I/We wish to apply for e-Bill Service (Deposit bill will be sent by post.) (Note 20):
E-mail Address for Receiving e-Bills:

Date: _____

Please see notes at the back page.
W.W.O. 1—Form F(c) (Rev.11/2022)

Notes:

1. This undertaking must be properly completed by the new consumer in respect of a fire service or an inside service and lodged with the Water Authority for registration as the consumer. The Water Authority may approve any person who meets the criteria as stipulated in Section 7 of the Waterworks Ordinance as the registered consumer without seeking consent of the existing registered consumer.
2. Sewage charges and trade effluent surcharges (if applicable) are payable by consumer whose premises are connected to public sewers.
3. The deposit paid under this undertaking is **not transferable** and may be applied by the Water Authority at any time to the payment of any charges.
4. The liability of the consumer under this undertaking shall continue until
 - (i) another consumer is approved by the Water Authority in his/her place; or
 - (ii) the undertaking is cancelled by the Water Authority.Should there be any change in consumership/management of the premises, the consumer should notify the Water Authority to discharge his/her liability.
5. Please provide the service address in details. The application with incomplete or incorrect address will not be processed.
6. Please provide the meter number if it is known to you.
7. Please provide a correct “Effective Date of Taking up” that you are willing to be the Registered Consumer (RC) of a water account.
8. You should take meter reading yourself only if it is safe to do so. The Water Authority and the Government of the Hong Kong Special Administrative Region shall not be held responsible for any loss, injury or damage whatsoever caused by the taking of meter reading by yourself or your agent.
9. If you select to receive your “Bill” in Chinese and wish to have your name and correspondence address printed in Chinese in the “Bill”, please provide the said information in Chinese.

Notes related to Types of Service Supply (Notes 10-16)

10. There are two service supply types (Domestic supply and Non-domestic supply) to be selected. Please select only **ONE**.
11. For “Domestic Supply” service type, please provide the size of the service address for our reference.
12. For “Non-domestic supply” service type, you must select “**Trade Effluent Surcharge (TES) Chargeable Trade**” or “**Others**”.
13. Six-digit Classification Code and Trade Description must be filled in.
14. Please provide the “Estimated Monthly Water Consumption” for our reference.
15. If discrepancies exist between the stated classification code and trade description, the classification code shall prevail. The classification code and description can be obtained from our website at <http://www.wsd.gov.hk> or our Customer Enquiry Centres.
16. Should there be any subsequent changes to your business which affect the classification, please notify the Customer Services Section of Drainage Services Department at G/F, Western Magistracy, 2A Pok Fu Lam Road, Hong Kong of the new classification code and trade description.
17. As shown on your Identity Card/Travel Document/ Business Registration Certificate.
18. For a firm/company, a photocopy of the Business Registration Certificate should be provided together with the application form. For an individual applicant, he/she should provide a photocopy of his/her Identity Card or passport showing his/her particulars together with the application form. The photocopy of the identity documents will be destroyed immediately after the checking process.
19. Any change of correspondence address should be reported to the Water Authority immediately.
20. e-Bill is applicable to routine and final bills. Deposit bill will only be sent by post. For details of the e-Bill Services, please visit our website: http://www.wsd.gov.hk/ebill_service.

Application Channels

By telephone	2824 5000 (For domestic supply or flushing supply in personal capacity only)
By fax	2802 7333
In person	Customer Enquiry Centres (Please call 2824 5000 for addresses and operating hours)
By internet	http://www.wsd.gov.hk (For domestic supply or flushing supply in personal capacity only)
By post	Water Supplies Department, 43/F Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong.

Personal Information Collection Statement

Purposes of Collection

1. The personal data provided in this application form will be used for the purpose of or in connection with a change of consumership, the payment and collection of water and/or other charges administered by the Water Authority and other related matters.
2. It is obligatory for you to supply the personal data as required by this form. If you fail to supply the required data, your application may be refused.

Classes of Transferees

3. The personal data you provide may be disclosed to other government bureaux and departments for the purposes mentioned in paragraph 1 above.

Access to Personal Data

4. You have a right of access to and correction of your personal data as provided for in sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance. Your right of access includes the right to obtain a copy of your personal data provided in this application form.

Enquiries

5. Enquiries concerning the personal data collected by means of this application form, including the making of access and corrections, should be addressed to the Departmental Secretary of Water Supplies Department at 48/F Immigration Tower, 7 Gloucester Road, Wan Chai, HK.