How to read your water bill

This sample water bill is for reference only (updated in October 2021).

Domestic consumer

Registered Consumer and Mailing Address
- The mailing address can be different from the service address

Payment Records
- Your last payment date and payment amount

Service Address and Current Meter Number

Meter Reading Details
- Last meter read date and reading and Current meter read date and reading are shown
- Types of meter reading are classified as "A (Actual reading)", "E (Estimate reading)" or "S (Self reading)"

Bill Message
- Any messages related to your bill will be shown in the box

Surcharge details
- 5% surcharge will be imposed if charges are not settled on or before due date

Date of Issue : 20/08/2021

水務署
Water Supplies Department

Bill

SAVE WATER Save the World 10 Litres Every Day

Charge No.	12345678900
Total Amount Due	$396.80
Pay on or before	13/09/2021

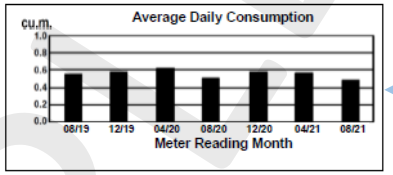
CHAN TAI MAN
FLAT 01, 11/F
CHAN TAI MANSION
KOWLOON

Account Number: 1234 5678 900

Last payment date	Last payment	Deposit held	Dispute amount	Instalment amount
10/05/2021	$480.00	$400.00	$0.00	$0.00

Service Address
FLAT 01, 11/F
CHAN TAI MANSION
KOWLOON

Current Meter No. : MSL00000000



Supply Nature : Domestic Supply(010010)

Meter No.	Date	Reading	Date	Reading	Consumption	Average Daily Consumption
MSL00000000	13/04/2021	1,752A	13/08/2021	1,814A	62 cu.m. in 122 days	0.508 cu.m. (508 litres)

A:Actual Reading E:Estimate Reading S:Self Reading See Bill Message below

Water Charge	$
13/04/2021 - 13/08/2021	
1st 12.036 cu.m. @ $0.00	0.00
2nd 31.091 cu.m. @ $4.16	129.33
3rd 18.873 cu.m. @ $6.45	121.73
Subtotal	251.06

Sewage Charge	$
13/04/2021 - 13/08/2021	
1st 12.036 cu.m. @ $0.00	0.00
2nd 49.964 cu.m. @ $2.92	145.89
Subtotal	145.89
Total Charges	396.95
Balance c/f	0.15 CR
Amount Due	396.80

Bill Message related to the above service address or charge item :
- Avg. Consumption/Day/Person (ACDP) in HK is 130 L against Global avg. of 110 L.
- Your account's ACDP is 508 L divided by household size during the period.

XXX for Water Authority

If you would like to pay by cheque, please attach this POSTAL PAYMENT SLIP with your cheque.

Date of Issue : 01/11/2019

If payment is not made by the date specified above, surcharge will be imposed.

Charge No.	Total amount due	5% surcharge imposed after	Amount due with 5% surcharge
12345678900	$396.80	13/09/2021	$416.64

Save Water - Save Money

轉數快FPS

PPS Merchant Code "08"
CRC131

8009831300000000025420270420161234567890 0

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SAMPLE

Payment Details
- Please settle your Total Amount Due on or before payment due date

Account Number
- Your water account number for payment and enquiry

Deposit
- Deposit for domestic supply is $400

Water Consumption
- The chart shows your "average daily consumption" of the recent 7 periods
- Domestic consumers are usually billed for their water charges at 4-monthly intervals according to the meter readings taken

Charge Items (Water and Sewage charges)
- The charges payable for domestic supply are calculated on a tariff structure which consists of 4 tiers with progressively increasing prices
- For details of calculation of charges, please visit our website
- "CR (Credit)" is the rounding of odd cents from water and sewage charges carried forward to next bill

Faster Payment System (FPS) QR Code
- You may use any mobile banking apps or e-wallet that supports Government QR code bill payment to scan the FPS QR code printed on the water bill to make payment