



水務署
Water Supplies Department

總部 Headquarters

香港灣仔告士打道七號入境事務大樓 48 樓

48/F, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong

本署檔號 : (2) in WSD 3318/50 Pt.11
Our ref.
來函檔號 :
Your ref.

電話 : 2829 4355
Tel.
傳真 : 2824 0578
Fax.

3 July 2026

Distribution: To all Licensed Plumbers and Authorised Persons

Dear Sirs,

WSD Circular Letter No. 10/2026
Assessment of Licensed Plumbers' Performance in 2026 under
the Penalty and Demerit Point System

Under the Penalty and Demerit Point System (PDPS) promulgated via WSD Circular Letter No. 8/2019, the Licensing Authority (LA) would initiate an assessment of the performance of each Licensed Plumber (LP) in January every year based on the total penalty and demerit points received by him/her under the plumbing projects completed in the prior year. One penalty point would be commuted as 2 demerit points for the purpose of the performance assessment. Since then, an LP who received an annual average total commuted demerit points (including the demerit points commuted from penalty points) of 18 or above would be regarded as an under-performer. Under WSD Circular Letter No. 2/2021, the assessment criterion for under-performer was adjusted from an annual average total commuted demerit points of 18 or above to 10 or above. The same assessment criterion for under-performer with an annual average total commuted demerit points of 10 or above was subsequently maintained as promulgated in WSD Circular Letter Nos. 1/2022, 3/2023 and 4/2024. The performance of under-performers would be subject to regular review by Water Supplies Department (WSD).

Adoption of the Same Criterion for Assessing Under-performers

2. The LA conducted an assessment in early 2026 on the performance of LPs in plumbing projects completed in 2025, and found that the percentages of LPs being regarded as under-performers in 2024 is comparable under the current criterion. Thus, the current criterion for assessing under-performers is considered effective and has achieved its purpose of enhancing the performance management of LPs. After consulting “Advisory Board on Licensing of Plumbers”, the LA has decided that the same criterion for assessing under-performers adopted in 2025 (i.e. annual average total commuted demerit points of 10 or above) under the PDPS continues to be adopted for assessing the performance of LPs in 2026.

Effective Date

3. The same criterion for assessing under-performers mentioned in paragraph 2 above will be applied to the LA’s performance assessment of LPs in all plumbing projects completed/to be completed on or after 1 January 2026.

Enquiry

4. Should you have any enquiry, please contact our Engineer/Technical Support(2) at telephone no. 2829 4484.

Yours faithfully,

(Original Signed)

(NG Wa Kin, Ricky)
for Water Authority

(with Chinese translation)

c.c.

Housing Department (Attn: SM/QM)

Buildings Department

Architectural Services Department

Fire Services Department

The Hong Kong Housing Society

The Hong Kong Institute of Architects

The Hong Kong Institution of Engineers

The Hong Kong Institute of Surveyors

The Chartered Institute of Plumbing and Heating Engineering - Hong Kong Branch

Hong Kong Plumbing and Sanitary Ware Trade Association Ltd.

Hong Kong Licensed Plumbing Professionals Association Ltd.

Hong Kong Water Works Professionals Association Ltd.

The Hong Kong Institution of Plumbing and Drainage Ltd.

Plumbing Technology Student Association

The Association of Registered Fire Service Installation Contractors of Hong Kong Limited

Real Estate Developers Association of Hong Kong

Hong Kong Institute of Vocational Education

Hong Kong Institute of Construction, Construction Industry Council

The Hong Kong Construction Association, Ltd.

Hong Kong General Building Contractors Association Ltd.

The Hong Kong Federation of Electrical & Mechanical Contractors Ltd.

Contractor's Authorised Signatory Association Ltd

Registered Minor Works Contractor Signatory Association Ltd.

Hong Kong Registered Contractors Association Company Ltd.

Hong Kong Licensed Plumbers Union Limited

Hong Kong Metropolitan University Li Ka Shing School of Professional and Continuing Education

The Association of Electrical and Mechanical Engineering (Hong Kong) Ltd.

Pipeman Engineering (International) Limited

Hong Kong Institute of Water and Sanitation Safety

Hong Kong Plumbing General Union

WSD 3318/15/81