

Conditions governing the Use of Portable Meters

- (i) The portable meter(s) is/are issued on loan to the registered consumer who shall be responsible for the safe custody of the portable meter(s) and shall pay on demand the cost of repair arising from damage, mishandling and improper usage. For loss of portable meter(s), the registered consumer shall compensate the Water Authority the cost of the portable meter(s) and the administration cost incurred, and shall be bound by the Waterworks Ordinance / Regulations in regard to the estimation of water consumption during the period the meter(s) was/were lost.
- (ii) The portable meter(s) shall be installed at street fire hydrants. Except with the written permission from the Water Authority, the portable meter(s) shall not be installed at the swan-neck fire hydrants, hydrants painted with white band or yellow colour or hydrants already fitted with a portable meter. The hourly drawoff rate should not be more than 2.73 m³ and the size of connection for portable meter should be 20mm diameter.
- (iii) The control valve and hydrant caps for the fire hydrants shall be closed tightly after use to avoid causing water leakage from the fire hydrant. No leakage in any part of the connections and piping shall be allowed.
- (iv) The portable meter(s) shall be handled with due care. Under no circumstances shall the portable meter(s) be tampered with. The meter(s) shall be used in a proper manner to avoid being damaged.
- (v) The portable meter(s) shall be installed in the correct direction of flow.
- (vi) If the portable meter(s) is/are out of order, it/they shall be returned immediately to the Water Authority for repair.
- (vii) The portable meter(s) shall be returned to the Water Authority not later than the approved loan period.
- (viii) Change of consumership is not permitted for portable meter(s).
- (ix) Upon request from the Water Authority, the portable meter(s) not used for a long period of time shall be returned to the Water Authority. If additional portable meter(s) is/are required subsequently, a further application can be made to the Water Authority.
- (x) The registered consumer shall make necessary plumbing arrangements so that water is used in an off-tank supplied manner to prevent back-siphonage or is supplied after a verifiable double check valve with different pressure zones, a verifiable double check valve or a non-verifiable double check valve.
- (xi) When the supply flow and pressure to the consumers are adversely affected by the use of portable meter(s) or when there is the risk of contamination of water

supply, the Water Authority may disconnect the supply to the portable meter(s) without any prior notice.

- (xii) In case emergency water supply from street fire hydrant is required, the Water Authority / Fire Services Department may temporarily disconnect the water supply to the portable meter(s) without any prior notice.
- (xiii) The portable meter(s) shall be brought to the Water Authority's designated Regional Office for monthly meter reading. If the registered consumer fails to take the portable meter(s) to the designated Regional Office for meter reading, an estimated water bill will be issued monthly based on the previous consumption history or the estimated daily consumption provided by the registered consumer, and in addition the registered consumer shall be obliged to provide a satisfactory explanation to the Water Authority for not returning the portable meter(s) for meter reading.
- (xiv) The portable meter(s) shall have its approval label, issued by the Water Authority, affixed and displayed always when in use.
- (xv) The portable meter(s) shall maintain disclosed always when in use and shall not be covered up.
- (xvi) The Water Authority shall have the right to withdraw the portable meter(s) from use at any time and/or reject future applications of portable meter(s) from the registered consumer when any of the conditions stipulated above is not complied with. The Water Authority will not be held responsible for any consequence or disruption of work as a result of the removal of the portable meter(s).